

# ExFlow for Dynamics NAV/Business Central User Manual

ExFlow version 5.42 Document version 0.29



Date	Version	Description	
2019-03-15	0.08	Document created	
2019-03-27	0.09	Document updated with report and analytics information	
2019-03-28	0.10	Document updated with "Example Invoice flow"	
2019-05-08	0.11	Document updated to reflect admins and users	
2019-12-18	0.12	Document updated proofreading	
2020-01-02	0.21	All pictures in same color and invoice flow adjusted	
2020-01-09	0.22	Rewritten Priodic Activitis and History/Follow Up	
2020-01-27	0.23	Requesition, Re-Invoice, Escalation Job and Fraudulent Vendor.	
2020-07-24	0.24	Updated to EXF525000	
2020-09-17	0.25	Updated to EXF530000	
2020-11-17	0.26	Updated to EXF531000	
2021-06-28	0.27	Updated to EXF540000	
2022-01-13	0.28	Updated to EXF541000	
2022-11-07	0.29	Updated to EXF542000	



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#### Introduction

ExFlow Business Central is a built-in AP and invoice process automation module for Dynamics 365 Business Central.

ExFlow automates and enhances the end-to-end invoice process: from scanning and data capture, through data import and validation, pre-coding, invoice matching, approval workflow and final posting to archiving and follow-up.

With ExFlow, Accounts Payable get full control and transparency of the invoice process.

ExFlow is built-into Dynamics 365 Business Central, AP staff continue to work in their familiar Business Central environment with entry and invoice processing.

End-users do not need to work in Business Central to approve invoices. Approvers will receive an email with Purchase Invoices awaiting their approval. In this email, approvers can see relevant Purchase Invoice details such as the Invoice number. Invoices that are close to or past their due date are highlighted in the e-mail. The email will also contain a link for the approver to log in to a web-based approval interface, where all Purchase Invoices involving that approver can be retrieved and viewed.

Approvers see all the invoice details as well as an image of the original Invoice. ExFlow suggests optimal accounting codes, depending on the setup. If an approver has the appropriate permissions, he/she can also change GL Account, Dimensions, and even split line amount across multiple lines. When a user approves an invoice, it automatically moves on to the next person or group in the selected Approval flow.

At all times, admins have full control of the invoice process and can cancel or change the approval flow. Search abilities and statistics provide historic views and analysis of the Approval flow processes and handling.

This User Manual will provide accounts payable staff and admin users with information about how to set up and use ExFlow functionality. This manual assumes that ExFlow is installed, and basic settings have been made before using this.

For specific questions, please contact ExFlow support at <a href="https://support.signupsoftware.com">https://support.signupsoftware.com</a>



# Overview of the Invoice Process Workflow



- 1. Scanning and data capture ExFlow support all types of invoices including paper, pdf and other electronic formats. Incoming paper invoices are scanned and imported into an electronic workflow using ReadSoft (or a similar OCR-solution). Electronic invoices are imported directly into ExFlow.
- **2. Data import and validation** Invoice information is interpreted down to line level. Data such as supplier, quantity, item number, and unit price are captured using OCR and validated. Missing data can be adjusted or added manually.
- **3. Pre-coding** ExFlow provides intuitive pre-coding of all incoming invoices, streamlining the process and minimizing manual labor.
- **4. Invoice matching** ExFlow can use the captured data to match a purchase order invoice to available purchase orders, contracts and/or goods receipts to determine how the invoice should be processed. ExFlow supports standard Dynamics 3-way matching.
- 5. Approval workflow For expense invoices or if a purchase order invoice does not match or discrepancies are identified, it is sent for approval. The workflow is suggested based on predefined Template Rules. These rules can be based on supplier, accounts, dimensions, amount limits, etc. ExFlow also supports position hierarchies. For invoices needing approval, approvers are notified through email to ensure rapid turnaround.
- **6. Final posting and archiving** Approved invoices are automatically posted into the general ledger before they are archived. AP staff always have a clear overview of all invoices in the invoice process. At any time, any invoice can be accessed directly from the Dynamics 365 Business Central workspace.
- 7. Insights and analytics At any time AP staff have a clear overview of all invoices in the invoice process. They can also access historic data for every invoice from their Dynamics 365 Business Central workspace. All data is processed in real-time ensuring that financial reports always have correct figures.



# **ExFlow Setup**

# **ExFlow User Information**

To be able to log in to ExFlow Web "ExFlow Users" need to be created. Adding a new user will automatically create an Approval Group with the same name.

Besides manually adding new users it is possible for administrators to add users from AD (Active Directory) and Import ExFlow Users from Excel. To "Import from Excel" use the structured Excel spreadsheet. It is provided by SignUp.

#### Add a New User

Path: Departments/ExFlow/Setup/Users/ExFlow User Setup

**User ID:** Do not mix users with domain (e.g. SignUp/lars) and users without domain (e.g. lars) names. If ExFlow User is Admin User Id needs to be the same as Business Central User Id.

User Name: Add Approvers full name.

**Superior: Yes** for Administrator working with ExFlow in NAV/Business Central. **No** if ExFlow User is only Approver on ExFlow Web.

**Email address:** Email address ExFlow will use for communication with approvers, i.e. reminders if approver have documents to approve.

**Web User Right Level:** All ExFlow Users need a Web User Right Level for ExFlow Web. Note that it is possible to make changes in ExFlow Permission Setup.

- **User:** Approver can Approve, Reject, or set a document On Hold. Access only to documents where user is included in approval flow. No changes in coding is allowed.
- **Power User:** Same permission as User.
  - Add and Forward to other Approver.
  - Adding or changing in coding is allowed i.e. G/L Account or Dimensions.
- Super User: Same permission as Power User.
   See all approved documents in ExFlow History.
- Admin: Same permission as Super User.
  - But can also do some changes for all Approvers in ExFlow Web.

**Coding Rule:** If an Approver should be able to do changes in coding on document line in ExFlow Web, ExFlow User Coding Rules can be used to decide/restrict what values he/she can select. All Approvers need a Coding Rule.

**Dimension Filter:** Will extend the Approvers Permission to see History in Search on ExFlow Web. Approver will be able to see all documents with this dimension value included.



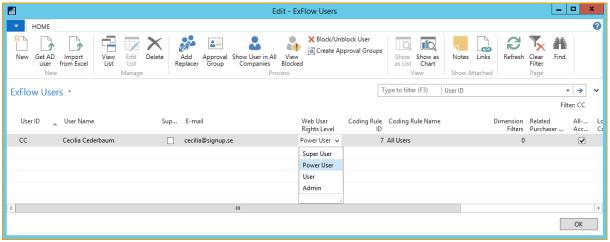
**Related Purchaser Code:** Add Purchaser to send reminder if Purchase Receipts is missing. This also requires ExFlow Email Setup.

**Blocked:** If Approver is blocked. Read more under "Approver leaving the Company".

**Previously Replaced by User:** If Approver is blocked. Read more under "Approver leaving the Company".

**Check max approval amount (web):** Specifies if ExFlow should check the "Max Amount for final Approval" or not.

**Max Amount for final Approval (Web):** This is the total amount ExFlow User can Approve. Only for safety when adding an Approver in Template Rule by mistake.



Screenshot - ExFlow Users



# **Add a Replacer During Vacation Time**

#### Path: Departments/ExFlow/Setup/Users/ExFlow User Setup

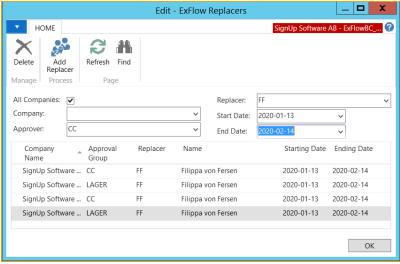
When a user is absent or on holiday a replacer can be assigned who can handle his/her documents. Click "Add Replacer".



Screenshot - ExFlow Users Replace Icons

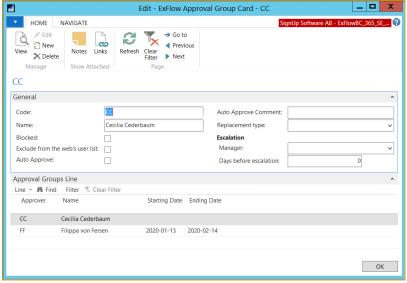
Select the user that is to be replaced in the "Approver" field and then add the replacer. A user can be replaced in a single company or all companies. Remember to always set a start and end date. Go to: **Home --> Process --> Add Replacer** (In ribbon).

When all information is filled in complete by click: **Home --> Process --> Add Replacer** (In ribbon).



Screenshot - ExFlow Replacer

The replaced user can still approve even if there is a replacer in place. Both can approve. Both will receive email notifications.



Screenshot - ExFlow Approval Group Card



#### **Approver Leaving the Company**

Path: Departments/ExFlow/Setup/Users/ExFlow User Setup

Select the user that is leaving.

Go to: Home --> Process --> Block/Unblock User (In ribbon)



Screenshot - ExFlow Users Replace Icons

When blocking the user, add a replacer in the field. This updates the documents in the approval workflows

Select the checkbox "Replace History" to give the new user access to the blocked users historical documents.

Select the "Replace Template and Coding Rules" to automatically replace the blocked user in all existing rules. Or create/change in templates and rules manually according to the situation.



Screenshot - ExFlow Block User

To see Blocked users in ExFlow User List,

Click: Home --> Process --> View Blocked (In ribbon) to clear filter

"Blocked" has been ticked and Replacer is showing.



Screenshot - ExFlow Blocked Users in User Setup List



# **Approver Who Left the Company, Returns**

Path: Departments/ExFlow/Setup/Users/ExFlow User Setup

To reinitiate an approver who has been blocked.

Click: *Home --> Process --> View Blocked* (In ribbon) to show all users. Select and Click: *Home --> Process --> Block/Unblock User* (In ribbon)



Click "Yes" on the question Unblock.



Screenshot - ExFlow Block Users

The returned user must now manually be added in Templet Rules and Coding Rules again if "Replace Template and Coding Rules" was used when Blocking the user.



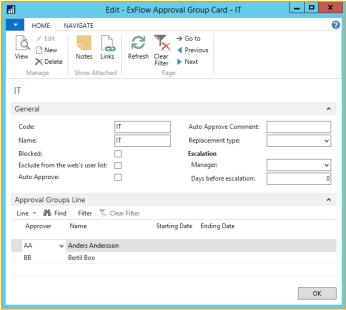
# **ExFlow Approval Group**

Path: Departments/ExFlow/Setup/Users/ExFlow Approval Groups

# **Create a New Approval Group**

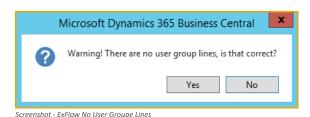
As mentioned in New User, Approval Groups are created automatically when a new user is created. Personal groups should not be modified (except from adding replacers). In addition, it is possible to set up logical groups, like Purchase Dept or IT Dept Approval groups with one or more users.

Only one user in this group can approve, but all users will receive and can find the document in folder Recent on ExFlow Web.



Screenshot - ExFlow Approval Group

An Approval group require at least one user unless the group is used as a replacement for the Dimension Owner functionality.





# **ExFlow Template Rule**

Path: Departments/ExFlow/Setup/Users/ExFlow Template Rules

## **Create a New Template Rule**

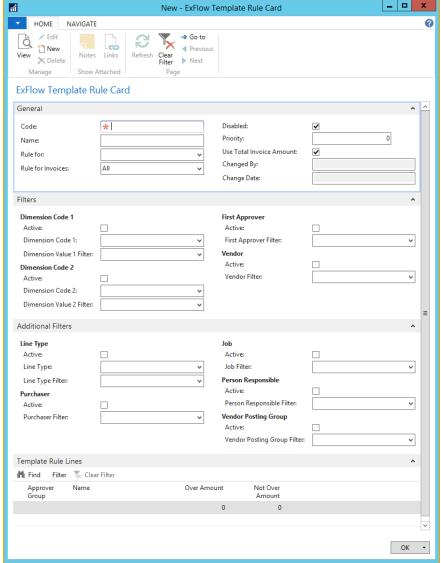
To automate/simplify the selection of approvers the ExFlow Template rules can be used.

The Template rules are used based on the filters assigned. The more filters that are assigned, the higher priority the Template rule will have. All assigned filters must match the data of the document if the Template rule should be selected automatically.

The Template rule can have filters so that it is used only when a certain combination of dimension values, Job, Vendor, G/L Account etc. is used. The rule adds an approval flow.

A template rule has one or more Approval Groups. Approval Groups are added on the Template Rule Lines.

Click: Home --> New --> New (In ribbon) and create the rule.



Screenshot - ExFlow Template Rule Card



#### **Template Rule Lines**

Add as many Approval Groups as needed for the Template Rule. With the four eyes-principle (two approvers), add at least two groups. With the six-eyes principle (three approvers), add at least three groups.

If it is required that at least 2 users approve the document line, then a setting like below could be used:

Approval Group 1  $Over\ Amount = 0$   $Not\ Over\ Amount = 0$ Approval Group 2  $Over\ Amount = 0$   $Not\ Over\ Amount = 0$ 

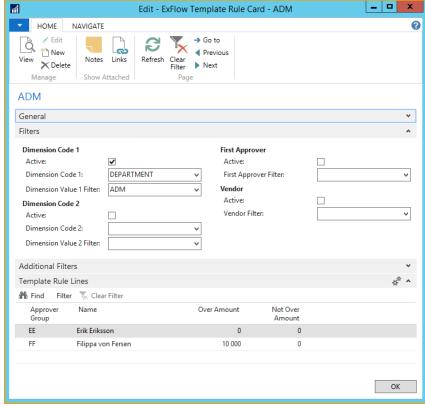
If one approval group always approves and the second user only approves an amount over 10 000, then a setting like below could be used.

Approval Group 1  $Over\ Amount = 0$   $Not\ Over\ Amount = 0$ Approval Group 2  $Over\ Amount = 10\ 000$   $Not\ Over\ Amount = 0$ 

If one approval group always approves and the second user is depending on the amount of 10 000, then a setting like below could be used. Approval Group 2will then only approve documents with amount up till 9 999,99 and Approval Group 3 from 10 000 or more.

Approval Group 1  $Over\ Amount = 0$   $Not\ Over\ Amount = 0$  Approval Group 2  $Over\ Amount = 0$   $Not\ Over\ Amount = 10\ 000$  Approval Group 3  $Over\ Amount = 10\ 000$   $Not\ Over\ Amount = 0$ 

A Template Rule should always contain at least one user with "Over Amount" zero. If no Approver is set up like so, there is a risk that the document does not go out for approval and cannot be posted.



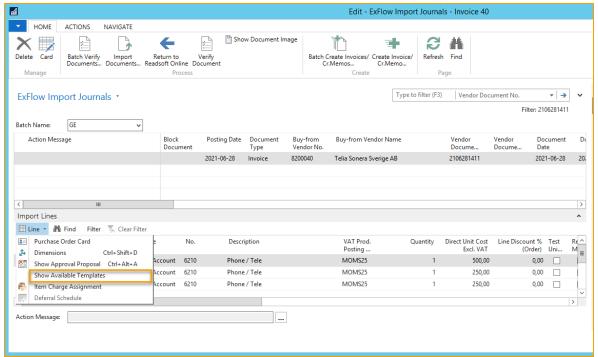
Screenshot - ExFlow Template Rule Card



#### **Priority of Template Rules**

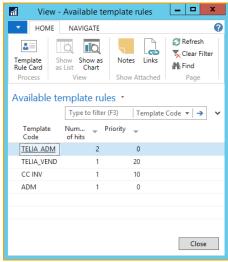
As mentioned above, the more filters that are assigned, the higher the priority of the Template rule. There is also a field in the header of the Template Rule, where you can prioritize between Template Rules, if they have an equal number of hits. The logic here is that a higher priority number has priority over a lower number.

In the import journal, available Template Rules is viewed by pressing Line--> Show Available Templates.



Screenshot - ExFlow Import Journal – Show Available Templates

This view also shows how they are prioritized with the higher priority from top down.



Screenshot – Available Template Rules



# **ExFlow User Coding Rules**

Path: Departments/ExFlow/Setup/Users/ExFlow User Coding Rules

If an approver should be able to do coding changes of the invoice line in ExFlow Web, ExFlow User Coding Rules can be used to decide/restrict what values he/she can select.

Administrators can create User Coding Rules for individual or groups of users. The coding rule must be applied to the ExFlow User by referring to the ID.

Each visible column in ExFlow Web can be modified. Choose if the approver should be able to select all "All", none "Empty", or a filter of values "Text Range".

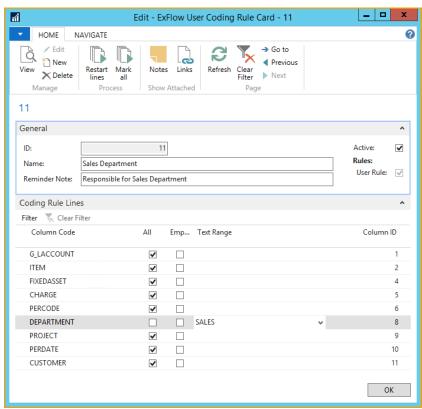
The "User Coding Rule" in the example below allows the approver to change the value of column "Department" to "SALES".

**ID:** ID numbers are assigned to the coding rule in the order they are created. This has no effect on prioritization.

Name: Descriptive name for the rule.

Reminder Note: Add an optional description if needed.

Active: If the rule is active or not.



Screenshot - ExFlow User Coding Rule Card

When the User Coding Rule is created, go to "ExFlow Users" and apply the Coding Rule ID on the user. Start by clicking "Edit List".

A user can only be selected to one User Coding Rule.



# **ExFlow Denying Coding Rules**

Path: Departments/ExFlow/Setup/Users/ExFlow Denying Coding Rules

Denying Coding Rules can be used to restrict approvers from creating invalid coding in ExFlow Web.

Denying Coding Rules are used to prohibit the approver in ExFlow Web from adding or approve values in certain ways. E.g. to block accounts 5910..5999 in combination with an empty Department value.

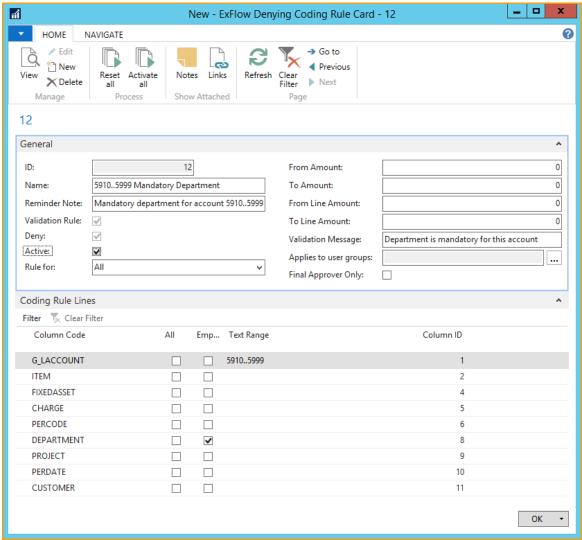
**ID:** ID numbers are assigned to the coding rule in the order they are created. This has no effect on prioritization.

Name: Descriptive name for the rule.

Reminder Note: Add an optional description if needed.

**Active:** If the rule is active or not.

**From Amount:** Filter on total amount on the document. **To Amount:** Filter on total amount on the document.



Screenshot - ExFlow Deny Coding Rule Card



## **ExFlow Standard Purchase Code**

Path: Departments/ExFlow/Setup/General/ExFlow Standard Purchase Codes

ExFlow Standard Purchase Code is used to add coding on invoice lines automatically from the Vendor Card, Reference, Contract or ExFlow Setup. ExFlow Standard Purchase Code can split lines on several dimension codes, VAT Prod. Posting Groups etc.

#### **Create a New ExFlow Standard Purchase Code**

Start by clicking on "New". Enter a Code and Description that fits the ExFlow Standard Purchase Code.

On ExFlow Standard Purchase Code Sub form, one or more fields can be used:

Type: G/L account, Item, Fixed Asset or Charge (Item.)

No.: Select from the list.

**Description:** Change or use as suggested.

**Allocation %:** This can be used as part off or percent. E.g., 2 rows with 1 on both rows is split to 50% each. When using more than one row and selecting amount manually in ExFlow Import Journal, leave this field empty.

**VAT Allocation %:** (Same as above, but for VAT).

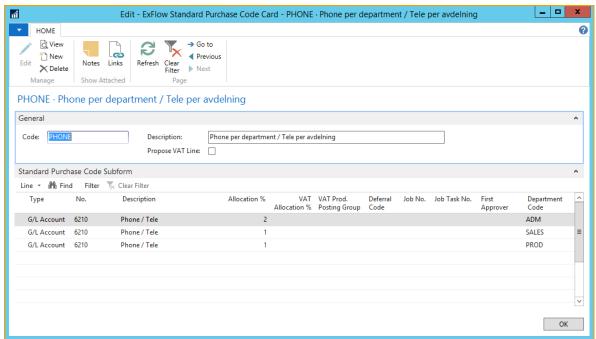
**VAT Prod. Posting Group:** When using this field, it overrides value on Type/No. and "Standard VAT Prod. Posting Group" in ExFlow Setup.

**Deferral Code:** Choose from list. Deferral Starting date will be selected automatically from Deferral Card.

Job No.: Choose from a list.
Job Task No.: Choose from a list.

First Approver: Choose from a list. How this is used depends on settings in ExFlow Setup.

**Dimensions:** Choose from a list.



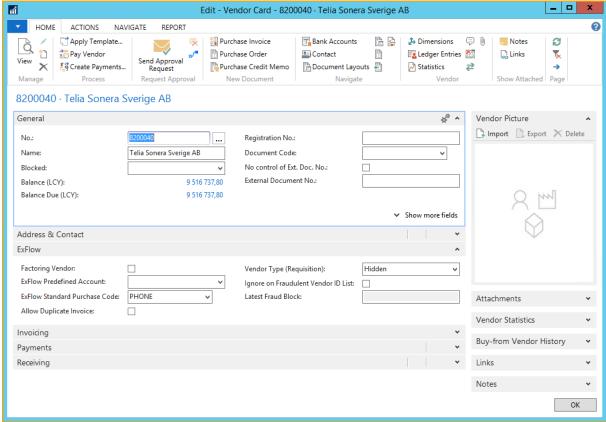
Screenshot - ExFlow Standard Purchase Code Card



#### **Vendor Card**

#### Path: Departments/Purchasing/Order Processing/Vendors

On the Vendor Card, Fast tab ExFlow it is possible to add ExFlow specific details.



Screenshot - Vendor Card

#### **Factoring Vendor**

If the Vendor only is used for factoring, there is a checkbox that prevents creating Invoices/Credit Memos on this Vendor and it can only be used as Pay-to Vendor No via Buy-from Vendor.

Mark the checkbox Factoring Vendor on the "Pay-to Vendor No" and add this Vendor No. on the "Buy-From-Vendor" Card.

If a document is interpreted on a Factoring Vendor, the ExFlow Import Journals will give action message: This invoice is flagged as Factoring and is thus not allowed to be created!

#### **ExFlow Predefined Account**

ExFlow Predefined Account is to be used to suggest only one G/L account for this Vendors Invoices/Credit Memos. This field cannot be used together with ExFlow Standard Purchase Code. If "ExFlow Predefined Account" and "ExFlow Standard Purchase Code" are empty the "Predefined Account" from ExFlow Setup will be used.



#### **ExFlow Standard Purchase Code**

ExFlow Standard Purchase Code is used when only one G/L account is not enough. This field cannot be used together with ExFlow Predefined Account.

If "ExFlow Predefined Account" and "ExFlow Standard Purchase Code" is empty the "ExFlow Standard Purchase Code" can be used from ExFlow Setup instead.

#### **Allow Duplicate Invoices**

When receiving invoices with the same invoice number from a vendor. E.g. Insurance and tax authority. This checkbox can be used to exempt control of this supplier's invoice number. It is now possible to post more than one invoice for this vendor with the same Vendor Document No.

# **ExFlow Reference**

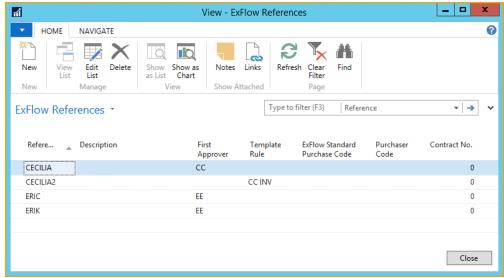
Path: Departments/ExFlow/Setup/General/ExFlow References

If an interpretation of Reference is done before importing the Invoice document into ExFlow Import Journals, then the reference can be used to trigger an approval workflow. When a reference is found, an approval flow can be applied either with First Approver or a Template Rule. The reference can add a predefined ExFlow Standard Purchase Code used to assign coding to the invoice lines (G/L account, dimensions etc.).

It is possible to use a combination of Reference and Vendor No. When a Reference is interpreted for a specific Vendor a special approval flow is to be used.

#### **Create a New Reference**

Click: Home --> New --> New (In ribbon) and enter the information directly on the line.



Screenshot - ExFlow Reference



## **ExFlow Contract**

Path: Departments/ExFlow/Setup/General/ExFlow Contracts

ExFlow Contract can be used to keep track on received invoices for Contracts and can also Automatically approve matched invoices.

Start by creating a new Contract by clicking *Home --> New --> New* (In ribbon).

#### General

**Contract No.:** Assigned in order they are created. **Description:** Internal Description for selected Contract.

**External Contract No.:** Reference that can be interpreted on Invoice.

Vendor No.: Add Vendor No.

#### **General Terms**

Valid from Date and Valid to Date: Terms on the contract.

**Tot.** Contract Amount (Net LCY): Total amount during a contract period.

Max. invoice amount (Net LCY): Total amount per invoice.

#### Periodicity

**Invoicing Period:** If invoicing period for example per quarter = 3M or every month = 1M.

**Period Start Date:** Start date for next invoice. **Period End Date:** Calculates automatically.

#### **Actions**

Match dates based on: Posting Date, Document Date or Due Date.

**Auto. Approve Matched Invoices on Contract:** For automatic approval, create an Template Rule with approvers that matches info on Contract, and activate "Auto. Approve Matched Invoices on Contract".

**ExFlow Standard Purchase Code:** Add ExFlow Standard Purchase Code and invoice rows will be created automatically in Import Journal.

#### Attachment

**Attachment File name:** Browse under Assist Button to select and save a contract document.

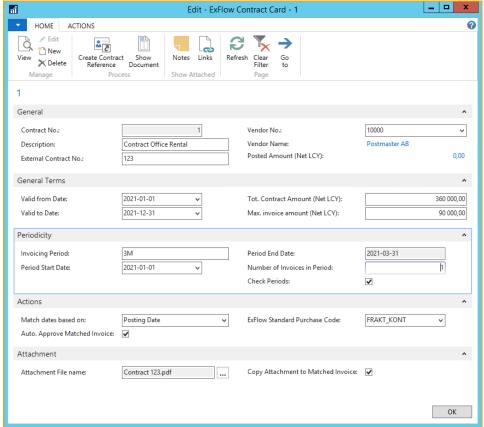
**Copy Attachment to Matched Invoice**: Yes or No.



#### **Create Contract Reference**

"Create Contract Reference" by clicking *Home --> Process --> Create Contract Reference* (In ribbon).

A reference is now created with External Contract No. and can be assigned in ExFlow Import Journals in Reference as below.



Screenshot - ExFlow Contract Card



# **ExFlow Workflow**

# Import Document

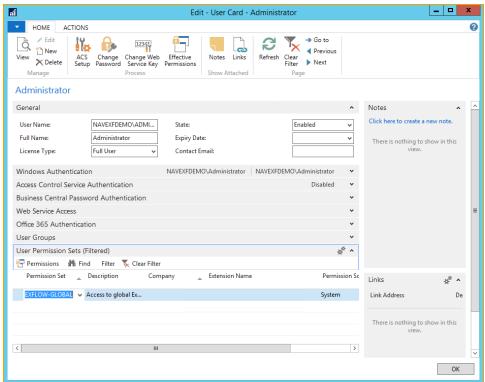
Path: Departments/ExFlow/Document Processing/ExFlow Import Journals

#### **Import Documents from Interpretation**

The "ExFlow Import Journals" is used for importing documents, applying coding, handling action messages, and creating invoices/credits memos for approval. After scanning and interpreting the scanned documents, files are created and placed in import folders ready to be imported.

By clicking: *Home --> Process --> Batch Import Documents* (In ribbon) in "ExFlow Journal Batches" list the document images and the interpreted data will be imported. Depending on the journal settings the documents will be separated into the different journals.

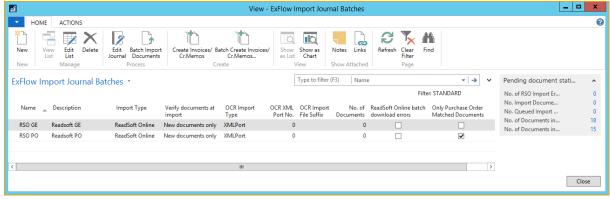
Users that "Batch Import Documents" need to have at least ExFlow-Global (or ExFlow-Power depending on settings) Permission Set for all companies in Business Central User Card under User Permission Sets. All documents will be imported, documents to other companies in the same database will be imported to a queue.



Screenshot - User Card

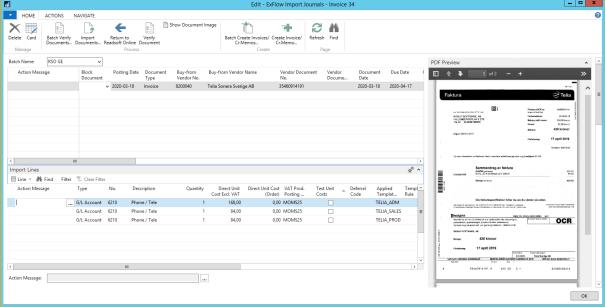


A journal with the setup checkbox ticked:" Only Purchase Order Matched Documents", will get order matched documents and documents containing "Order No." information. There can be other ways to separate the documents but a separation in Expense/Purchase Invoices matched is a very common.



Screenshot - ExFlow Import Journals

In the journals there will be one document header record for each imported OCR document. "Import Lines" in the lower section is line details for each document.



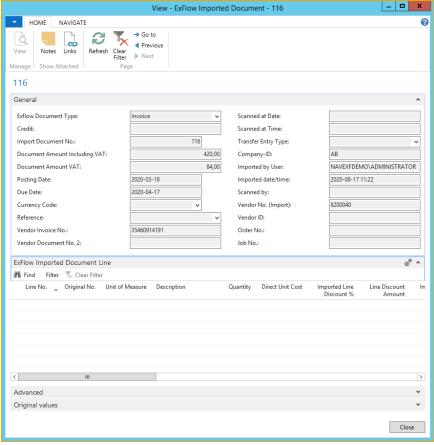
Screenshot - ExFlow Import Journal



#### What do the interpreted Purchase Invoice data look like?

Go to: Navigate --> Files --> Show Import Details (OCR) (In ribbon)

To be able to see the interpreted data mark the correct document. The data cannot be modified.



Screenshot - ExFlow Imported Document

#### **Batch Verify Documents ...**

Click: Home --> Process --> Batch Verify Documents (In ribbon)

After correcting an error this will delete or create a new action message if a document still has an error.

#### **Batch Create Invoice/Cr.Memos...**

Click: Home --> Create --> Batch Create Invoices/Cr.Memos (In ribbon)

This will run both Batch Verify Documents and create Purchase Invoices and Credit Memos for all documents in this journal that do not have any action message.

In Import Journal, it is possible to batch create documents for a specific vendor by setting a Buy-From Vendor No. filter when using Batch Create Invoice/Cr.Memos function.



#### **Copy Document**

Click: **Action --> Import --> Copy Document** (In ribbon)

When receiving a repeated document from a vendor, the function Copy Document can be useful.

This works as Business Central standard function with possibility to also Copy Approvers.

If Deferral Code is copied, Deferral Start Date is recalculated from Deferral Code.

#### **Get Latest Coding from Vendor**

Click: Action --> Import --> Get Lats Coding from Vendor (In ribbon)

This function will find last posted invoice and copy rows with G/L Account with no Charge Type (Swebase)

#### **Return to ReadSoft Online**

Click: Home --> Process --> Return to ReadSoft Online (In ribbon)

When using ReadSoft Online and imported document is not correct interpreted, use this function to return the document and verify once again in ReadSoft Online. By using this function ReadSoft Online will "learn" how to interpretant this document next time.

#### **Move Document to Another Company**

Click: Actions --> Functions --> Move Document to other Company (In ribbon)

If the Business Central database includes more than one Company, a document can be moved to another Company before the document is created.

#### **Move Document to Another Batch**

Click: Actions --> Functions --> Move selected documents to other batch (In ribbon)

The Business Central company have more than one ExFlow Import Journal, a document can be moved to another journal before the document is created.

#### Add or Replace Document Image in ExFlow Import Journal

Select document and click the button in filed "Image File Name". Notice that existing document will be deleted.

#### **Add ExFlow Attachment from ExFlow Import Journals**

Select the document and click: *Navigate --> Files --> Attachments* (In ribbon)

On the line Attached Files, click the ... button on the row.

Browse to choose file to attach.

#### **Delete Imported Document**

Select the document and click: *Home --> Manage --> Delete* (In ribbon)

The document has been imported to the Import Document Journal. Delete is done in the journal.

No Purchase Invoice has yet been created.

Document Image will be saved to folder in ExFlow Setup "Path to Deleted Document".



#### **Import Lines from Excel**

Click: Actions --> Import --> Download Import Line Excel Template / Import Lines from Excel
Sometimes it is easier to work in Excel when the invoice includes several rows. Start by download
Import Line Excel Template". The Excel Template includes all columns that can be imported but it is
possible to delete columns not to be used.

Add rows in Excel, save, close, and use function "Import Lines from Excel".



Screenshot - ExFlow Import Journal Icons

Or Use Business Central Standard function, Copy (Ctrl+C) rows from Excel and Paste (Ctrl+Shift+V) in Business Central. Notice that all fields need to be in the same order.

# **Fact Boxes in Import journal**

To the right in Import Journal there is useful fact boxes.

#### **PDF Preview**

Change zoom PDF Preview Press - / + to zoom in out or zoom in Document Image. Change PDF page No. use arrow up and down if document includes more than one page.



Open PDF file in full size (Ctrl+I).

Click: *Home --> Process --> Show Document Image* (In ribbon).

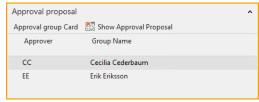
#### Approval proposal

View Approvers for current Document Line.

Open: Fact Box --> Approval Proposal

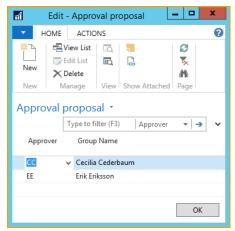
Approvers can be added manually. This is only to be used in special occasions.

Go to: Fact Box --> Approval Proposal --> Show Approval Proposal



Screenshot - Approval Proposal





Screenshot - Approval Proposal

#### Line Details

#### Open: Fact Box --> Line Details

If the amount in document header and total amount on document lines don't have the same value, then document Details can help to see difference amount and if it is due to Direct Unit Cost excl VAT, Direct Unit Cost incl VAT or VAT amount.



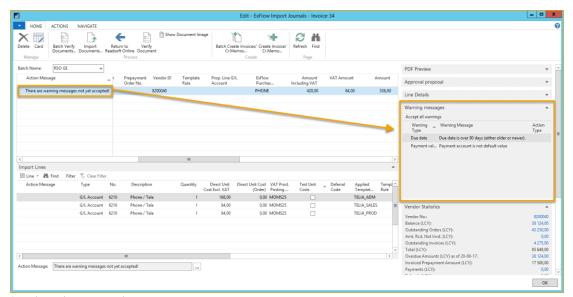
Screenshot - Import Journal, Fact Box, Line Details

#### Warning messages

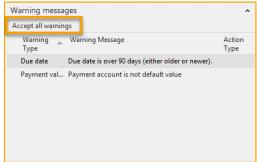
#### Open: Fact Box --> Warnings messages

If Action Message displays "There are warning messages not yet accepted!" the message is viewed in Fact Box "Warning messages". Make appropriate changes or "Accept all warnings" as picture below.





Screenshot - ExFlow Import Journal



Screenshot - ExFlow Import Journal - Warning Message



# **ExFlow Approval Status**

Path: Departments/ExFlow/Document Processing/ExFlow Approval Status

When a document is created from the ExFlow Import Journal the document can be found in Approval Status.

#### Handle rejected invoice / Restart Approval flow

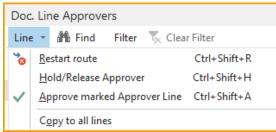
Go to fast tab: Doc. Line Approvers --> Line --> Restart Route

This is to be used when the correct approval workflow has been selected but for some reason it needs to be restarted (for example a rejection).

When using automatic Template Rules, the recommended option is instead to update the data on the invoice card. Then ExFlow will automatically assign a new approval workflow based on the new data.

When an approver has rejected an invoice line it needs to be handled by the AP Staff. One way is that the AP Staff restarts the approval flow on the line by clicking "Restart route" or assigning a new approval workflow.

This function is found on the Fast tab "Doc. Line Approvers".



Screenshot - ExFlow Approval Status - Document Line Options

Restarting the route has four options

Restart from marked Approver: Restart from the "Doc. Line Approvers" line.

Restart line: Restart the "Document Lines", all the connected "Doc. Line Approvers" lines.

Restart all lines: Restart all "Document Lines" and all connected "Doc. Line Approvers" lines.

Restart from marked Approver for all lines: E.g., two "Document lines" with three approvers all lines.

**Restart from marked Approver for all lines:** E.g. two "Document lines" with three approvers, all lines approved, restart standing on the second approver this option will restart all "Document Lines" lines from number two.



Screenshot - ExFlow Restart Approval Route

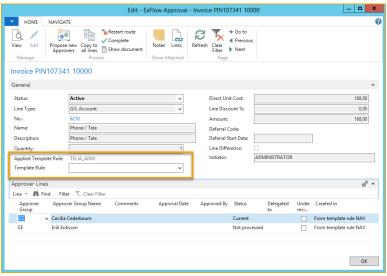


# **Change approval flow**

Select document line and go to: Home --> Process --> Approval (In ribbon)

A new window will open the Invoice line card (Edit - ExFlow Approval).

Add and/or remove approvers on the "Approver Lines" if needed or change Template Rule. This will only work if your user has "Superior" in ExFlow user setup.



Screenshot - ExFlow Approval

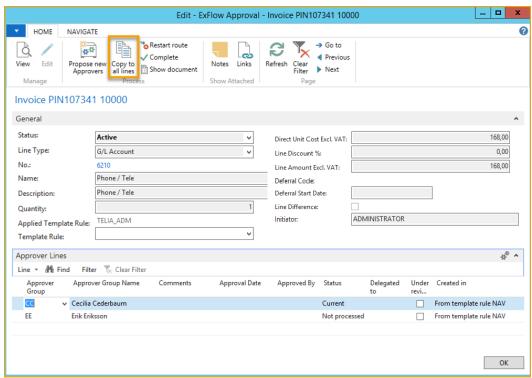
#### Propose new approvers

Propose new approvers will delete current and add new approver/approvers from a new Template Rule.

#### Copy to all lines

If a user has many lines on current invoice, "Copy to all lines" helps a user by copying the Approver Groups (on one line) to all lines.





Screenshot - ExFlow Approval

#### Change G/L Account during approval

Path: Departments/ExFlow/Document Processing/ExFlow Approval Status

It is possible to change G/L Account on the Document Line in ExFlow Approval Status Click: **Home --> Manage --> Edit List** (In ribbon)

Changing the number (removes the old number and adds the new) on a G/L Account, that has an approval flow, will remove it, and insert a new if applicable.

#### **Delete a Purchase invoice in ExFlow Approval Status**

When the document is created but Invoice not posted, deleting follows the Business Central standard. Go to "Purchase Invoice/Purchase Credit Memo" by clicking "Card" and delete. ExFlow Approval status Card will be saved with Invoice No. In "Deleted ExFlow Documents."

Path: Departments/ExFlow/History/Follow-Up/Deleted ExFlow Documents.

Posted Purchase Invoices should not be deleted. Start by creating a Credit Memo that neutralizes the Invoice. Then, create a new Purchase Invoice if needed.

#### **Fact Boxes in Approval Status**

To the right in Approval Status there is useful fact boxes.

#### **PDF Preview**

Change zoom PDF Preview Press - / + to zoom in out or zoom in Document Image. Change PDF page No. use arrow up and down if document includes more than one page.





Open PDF file in full size.

Go to: "Show Document Image (Ctrl+I)".

#### Change PDF Document Image

If PDF Image needs to be change it can be done before posting the document.

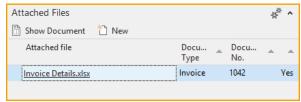
Click "Edit Document Image"

Go to: Actions --> Functions --> Edit Document Image (In ribbon)

Notice that existing document will be deleted.

#### **Attached Files**

To view, click "Show Document" and to add new attachment, Click "New"

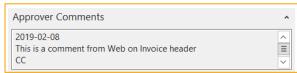


Screenshot - ExFlow Approval Status - Attached Files Fact box

Read more about attachments further down in the document.

#### **Approver Comments**

When a web approver adds a comment in header and click "Save" the header comment can be seen in Fact Box to the right marked with approvers ID.



Screenshot - ExFlow Approval Status - Approval Comment Fact box

When a web approver adds a comment to a line and click Save the comment can be seen on the Fast tab: **Doc. Line Approvers** in field **Comments**.

#### **ExFlow Attachment**

ExFlow attachment is not to confuse with Business Central Attachments or Incoming Document in Business Central standard.

Read more about how to view or add ExFlow attachment in ExFlow Import Journals or ExFlow Approval Status above.



#### **Attach file from Purchase Order**

Path: *Departments/ExFlow/Order Processing/Purchase Orders*Choose and open the purchase order from Purchase Order list.

Click: Actions --> Print --> Attached Files

Document Type is Order and the field Document Number has the Order number.

On the line Attached Files, click the .... button.

Browse and choose file to attach. The box Attached is now checked.

#### **Attach file from Purchase invoice (Ctrl+B)**

Path: Departments/ExFlow/Order Processing/Purchase Invoices

Choose and open the Invoice from Purchase Invoice list.

Click: Actions --> Request Approval --> Attached Files

Document Type is Invoice, and the field Document Number has the Invoice number.

On the line Attached Files, click the .... button.

Browse and choose file to attach. The box Attached is now checked.

#### Attach file from Purchase Credit Memo (Ctrl+B)

Path: Departments/Purchasing/Order Processing/Purchase Credit Memos

Choose and open the credit memo from the Purchase Credit Memo list.

Click: Navigate --> Credit Memo --> Attached Files

Document Type is Credit Memo, and the field Document Number has the Credit Memo number.

On the line Attached Files, click the .... button.

Browse and choose file to attach. The box Attached is now checked.



# **Examples of Invoice Flow**

This chapter gives an example of an invoice flow in ExFlow from import to approving and posting in ExFlow / Business Central.

The following steps are made from the "ExFlow Import Journals" -> "ExFlow Approval Status" and the final step will be to view the posted invoice "ExFlow Approval Status History".

#### Steps in ExFlow Import Journal

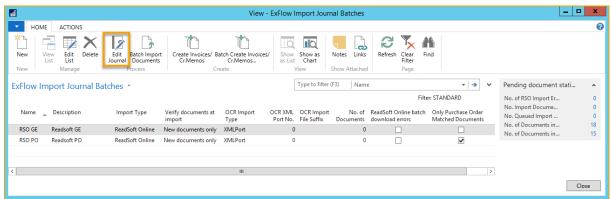
- Step 1 Import Document
- Step 2 Check and handle "Action Message". If blank move to Step 4
- Step 3 When action have been done verify and see if all actions been taken
- Step 4 Create Invoice or Credit Memo

# Import and handle Expense Purchase Invoice

Path: Departments/ExFlow/Document Processing/ExFlow Import Journals

Import invoices is done from "ExFlow Import Journal". Import documents either to all journals or open and import documents in one specific journal.

This part describes the way how to import from a journal created to use only for "Expense Invoices". Select a journal and open by click "Edit Journal" or click on name.

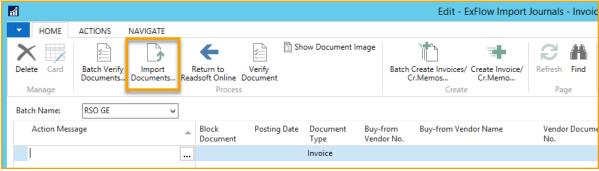


Screenshot - ExFlow Import Journals

Step 1 – Import document

Click: Home --> Process --> Import Documents (In ribbon)

When the import is done a new line is created.

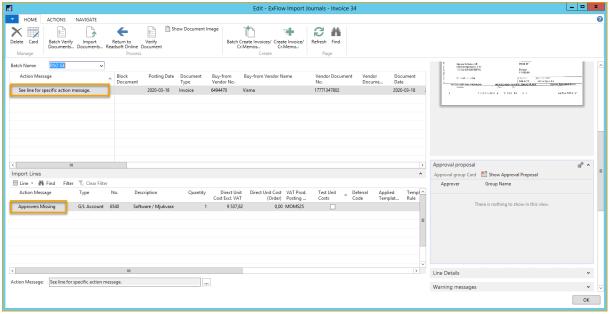


Screenshot - ExFlow Import Journals



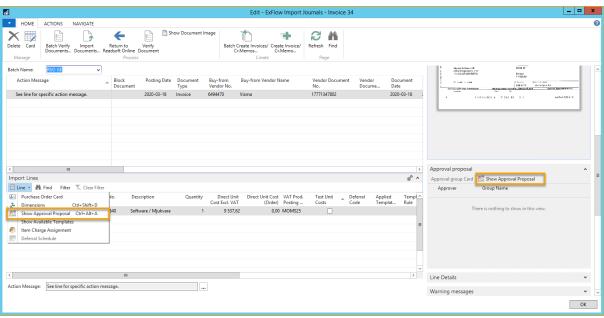
#### Step 2 - Check and handle "Action Messages".

In this example there are no predefined Template Rules, so Approver/Approvers must be added manually to the Invoice Line.



Screenshot - ExFlow Import Journals

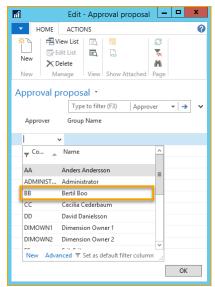
# Go to "Show Approval Proposal. From Fact Box --> Approval proposal Or from Import Lines --> Line --> Show Approval Proposal



Screenshot - ExFlow Import Journals

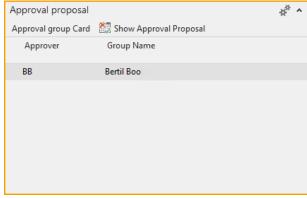


### Add one or several approvers.



Screenshot - Approval Proposal

In FactBox to the right approvers will be updated in "Approval proposal".



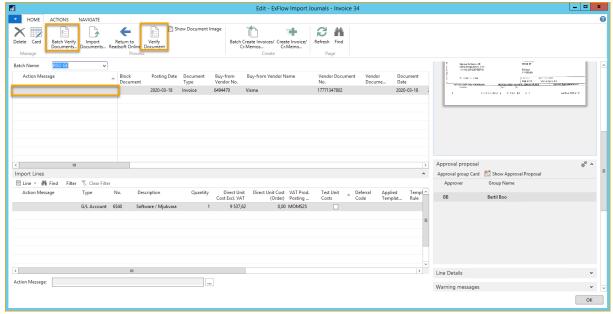
Screenshot - Fact Box Approval Proposal



### Step 3 – Verify Document

Click: Home --> Process --> Batch Verify Documents/Verify Document (In ribbon)

When all action messages have been handled, "Verify Document" to see if action message is empty and therefore ready to be created.

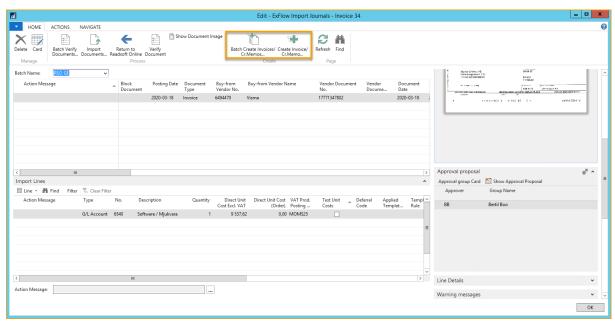


Screenshot - ExFlow Import Journal

### Step 4 – Create Document

Click: Home --> Batch Create Invoices/Cr.Memos / Create Invoice/Cr.Memo

Create invoice or credit memo by clicking "Create Invoice/Credit memo".



Screenshot - Fact Box Approval Proposal



### Import Purchase Invoice with Order Matching

Import invoices is done from "ExFlow Import Journal". Import documents either to all journals or open and import documents in one specific journal.

This part describes the way how to import from a journal created to use only for "Purchase Order Matching Invoices".

Select the journal and open by click "Edit Journal" or click on Name.



Screenshot - ExFlow Import Journals

Step 1 – Import document

Click: Home --> Process --> Import Documents

When the import is done a new line is created.

Step 2 – Check and handle "Action Messages" (A in picture below).

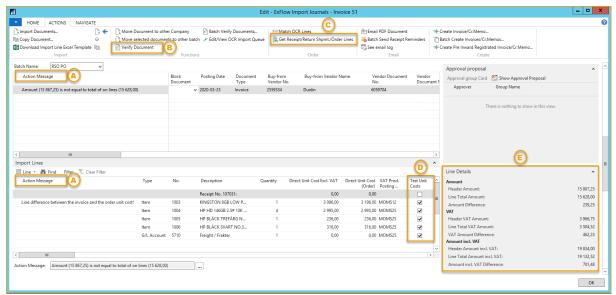
Common action messages and solutions:

- There are lines matched against order but where receipt is missing!
   Delivery has not been posted. Go to Purchase Order and post Receive.
   Run verify after receiving delivery and ExFlow will match invoice against posted delivery.
   (B in picture below)
- Amount (18 867,25) is not equal to total of on lines (15 628,00)
   Change the prices and lines so it matches the invoice.
   Use "Line Details" in Fact Box for totals and differences. (E in picture below).
- If the invoice includes more than one order you can use "Get Receipt/Return Shpmt." (C in picture below).
- See line for specific action message Line difference between the invoice and the order unit cost!

Correct Direct Unit Cost Excl. VAT. or correct order price to match order against invoice.

Or untick "Test Unit Cost" on Import Lines and send invoice for approval. (**D** in picture below)





Screenshot - ExFlow Import Journal

#### Step 3 – Verify Document

Click: Home --> Process --> Batch Verify Documents/Verify Document (In ribbon)

When all action messages have been handled, "Verify Document" to see if action message is empty and therefore ready to be created.

#### Step 4 – Create Document

Click: Home --> Batch Create Invoices/Cr.Memos / Create Invoice/Cr.Memo

Create invoice or credit memo by clicking "Create Invoice/Credit memo".



### Import Prepayment Purchase Invoice

This function is built on Business Central Standard functionality.

To create and approve a Prepayment Invoice, ExFlow creates a copy of the invoice that will be posted from Purchase Order.

### **Prepayment Setup**

To be able to create a Prepayment Purchase Invoice the standard setup is required in General Posting Setup. VAT will be calculated from setup from G/L Account added in setup.

To check setup for prepayment, use "Preview Prepmt. Invoice Posting" on the prepayment order.

Add Posted Prepmt. Inv. Nos. in Pruchase & payables Setup.

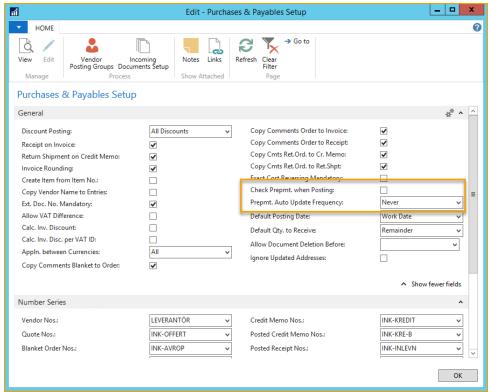
When creating the Prepayment Invoice, Nos is selected from Invoice Nos.

When posting Nos is selected from Posted Prepmt. Inv. Nos

Also, there are settings for Prepayment under General that can be useful.

**Check Prepmt. when Posting:** Prevents posting receipts or invoice a Purchase Order that has an unpaid prepayment amount.

**Prepmt. Auto Update Frequency:** Specifies how often the job must run that automatically updates the status of orders that are pending prepayment.



Screenshot - Purchase & Payables Setup

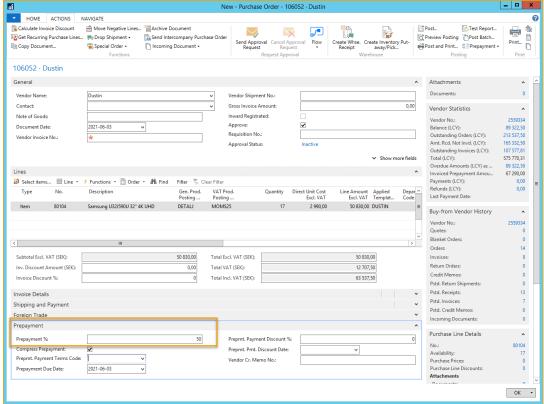


#### **Prepayment Purchase Order**

To use the function "Prepayment", start by creating a Purchase Order.

Add Prepayment Percentage on the Order Card and use Compress if needed.

Untick Compress Prepayment to specify all lines on the Prepayment Invoice.



Screenshot - Purchase Order for Prepayment

#### **Prepayment Purchase Invoice**

Posting of prepayment Invoices will still be made from Prepayment Order in Business Central Standard in the background. ExFlow Prepayment Invoice is only a mirror of a posting to be.

Therefore, no changes are allowed except for a few fields that will update Prepayment Invoice when posting:

Document date, Posting Date, Due Date, Vendor Invoice No., Block Document, OCR, Payment Terms, and On Hold.

There can only be one Prepayment invoice, per order, out for approval.

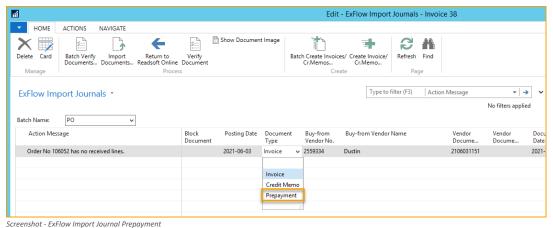
To be able to create second Prepayment the first Prepayment Invoice needs to be posted and Purchase Order Prepayment Percentage increased to match the amount on the second Prepayment Invoice.

Interpret the Prepayment Purchase Invoice with Order No. on header.

When importing to ExFlow Import Journal, ExFlow will show Action Message "Order No 106052 has no received lines."



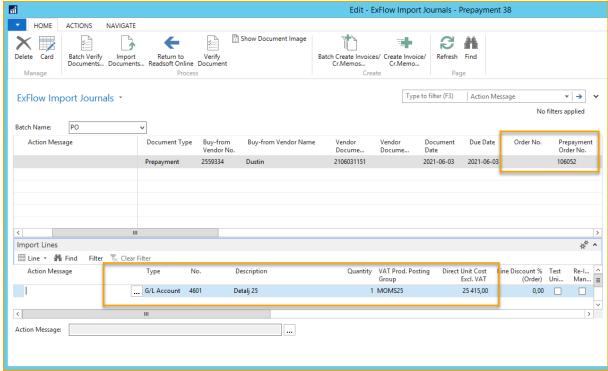
Change Document Type from "Invoice" to "Prepayment".



Prepayment Order No. is updated automatically from Order No.

If any lines were created, they will be replaced by coding from Business Central General Posting Setup, and Amount is calculated from Prepayment Percentage on Purchase Order.

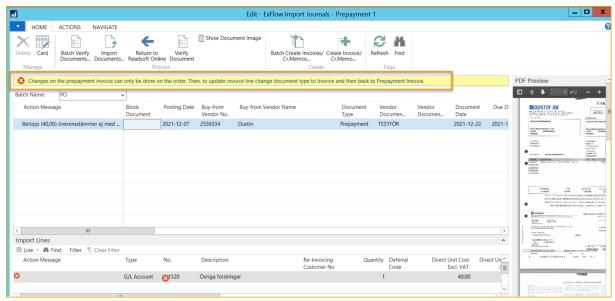
VAT Prod. Posting Group will be selected from G/L Account in General Posting Setup.



Screenshot - ExFlow Import Journal Prepayment

Changing a prepayment invoice line is not allowed, since this will be the result when posting. Only Approval Rule, First Approver and Approvers can be changed.



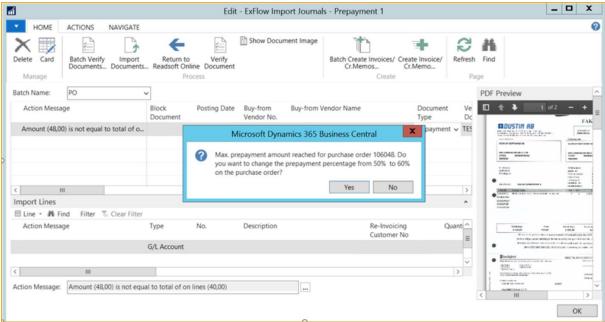


Screenshot - ExFlow Import Journal Prepayment - Changing a prepayment invoice line is not allowed

All potential updates or corrections needs to be done from the order card. Change document type back to Invoice and all Prepayment Invoicing Lines will be deleted. Update the order and change to Prepayment Invoice to receive new updated lines to Import Journal.

There can only be one prepayment invoice for approval, per a specific order. To be able to create another prepayment invoice, the first needs to be approved and posted.

From Import Journal, it also possible to update the prepayment percentage on the order if the interpreted value is more or less then the percentage on the order.



Screenshot - ExFlow Import Journal Prepayment – Change prepayment percentage



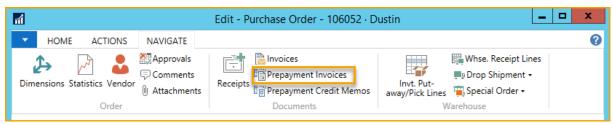
### **Posting Prepayment**

After Approval, posting needs to be done from ExFlow Approval Status.

### **Prepayment History**

Approval History will show in ExFlow Approval History.

Also, posted purchase documents i.e., Prepayment Invoices, can be found on Purchase Order card (under Navigate) as Business Standard.

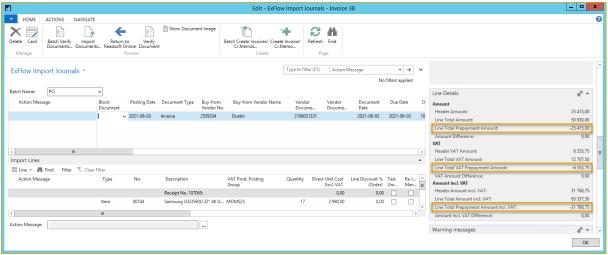


Screenshot - Purchase Order Icons

### **Posting Final Purchase Invoice**

To be able to post Final Purchase Invoice on a Prepaid Purchase Order, the receivable needs to be posted.

ExFlow will automatically find and calculate values in Fact Box "Line Details".



Screenshot - ExFlow Import Journal Final Purchase Invoice

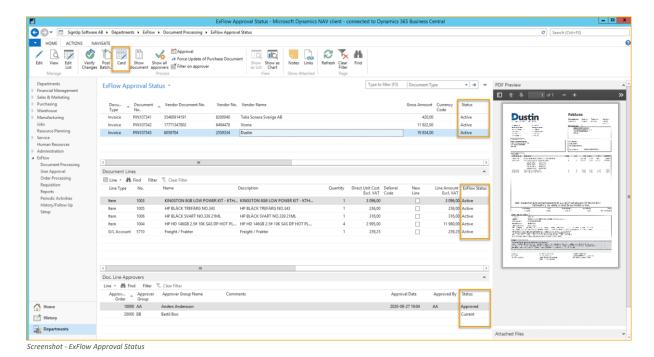
Create, approve and post as usually.



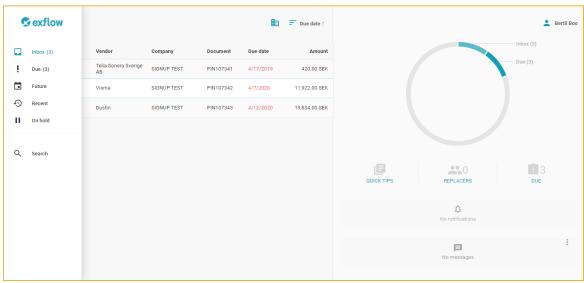
# ExFlow Approval Status / ExFlow Web

### Path: Departments/ExFlow/Document Processing/ExFlow Approval status

Approval Status shows all invoices that are out for approval and/or are approved and ready to be posted. As an administrator you can see information regarding status. Both for the Invoice, as well as the next approver for this specific Invoice.



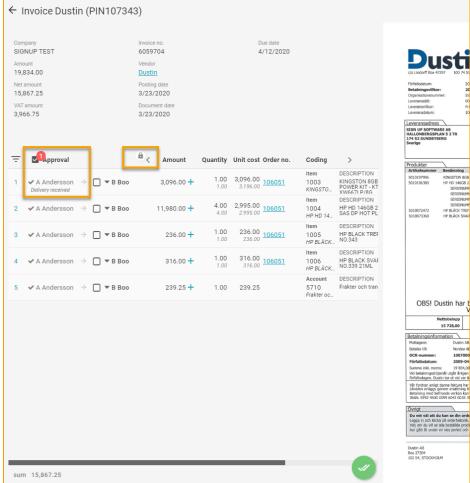
As soon as invoices are created from the Import Journal, the invoices will be ready to be handled and approved in ExFlow Web for current approvers.



Screenshot - ExFlow Web - Inbox



Click on the invoice you want to approve to open document with information about the invoice lines and image. It is possible to have the list expanded automatically.

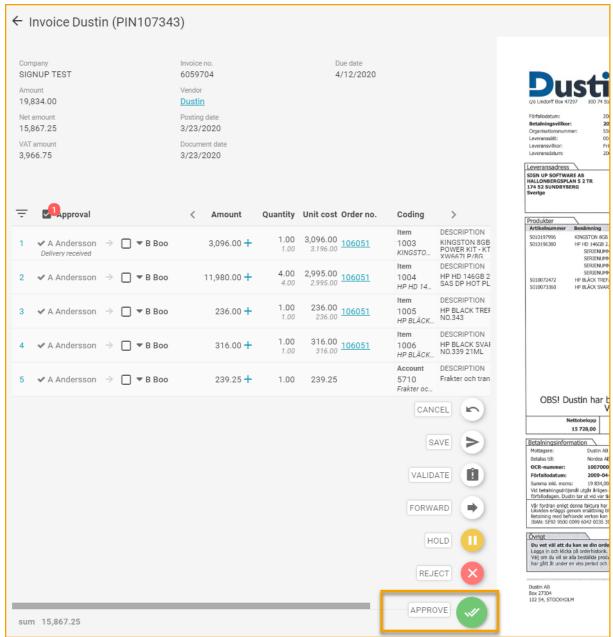


Screenshot - ExFlow Web - Document



Depending on the permission role on ExFlow User in Business Central, the user may adjust the line regarding dimensions, change Account etc.

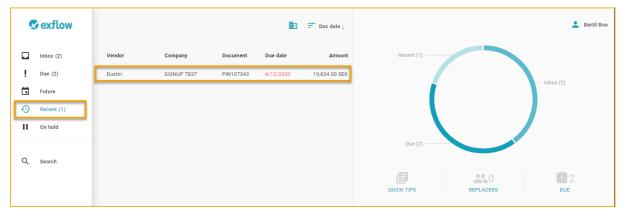
In this case, the user just approves the invoice by clicking "Approve" button.



Screenshot - ExFlow Web - Document

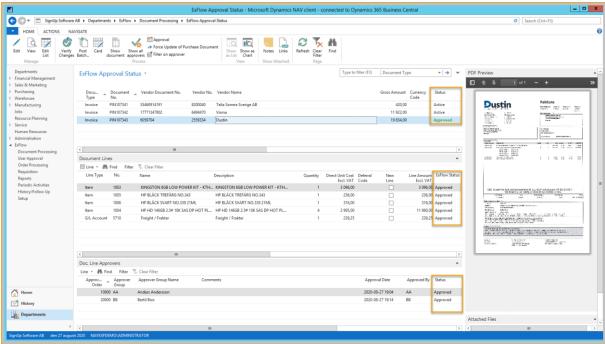


After approval, the invoice will be moved to the Box called "Recent" and Approval Status in Business Central will be updated. Invoice is also sent to the next approver if such exists.



Screenshot - ExFlow Web - Recent

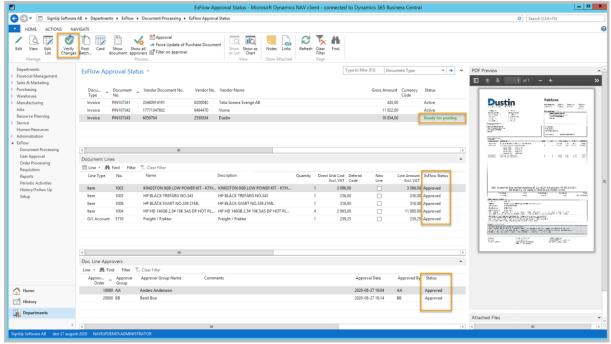
Status is now updated in the "ExFlow Approval Status" page.



Screenshot - ExFlow Approval Status

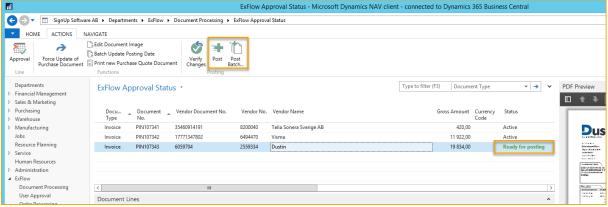


The Invoice is now waiting to be updated to "Ready for Posting". By using the function "Verify Changes" the administrator updates the "Status" of the invoice and approves the changes done on lines.



Screenshot - ExFlow Approval Status

The next step is to post the Invoice by using function "Post" or "Post Batch".

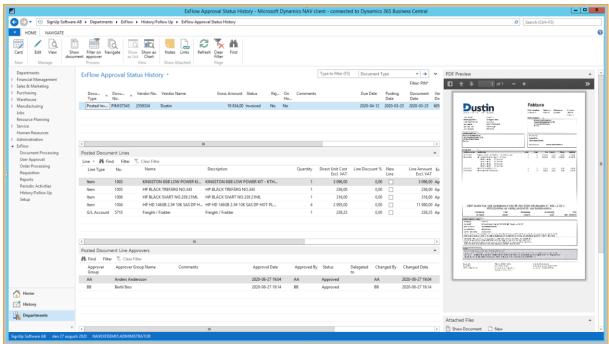


Screenshot - ExFlow Approval Status



# **ExFlow Approval Status History**

Path: *Departments/ExFlow/History/Follow Up/ExFlow Approval Status History* Invoice is now to be found in Approval Status History.



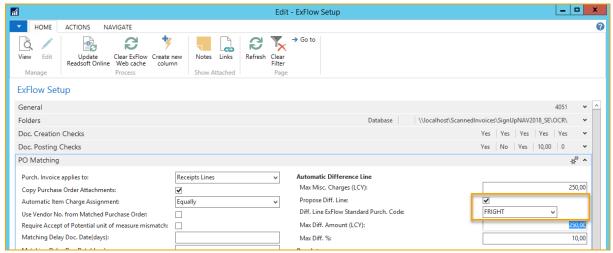
Screenshot - ExFlow Approval Status History



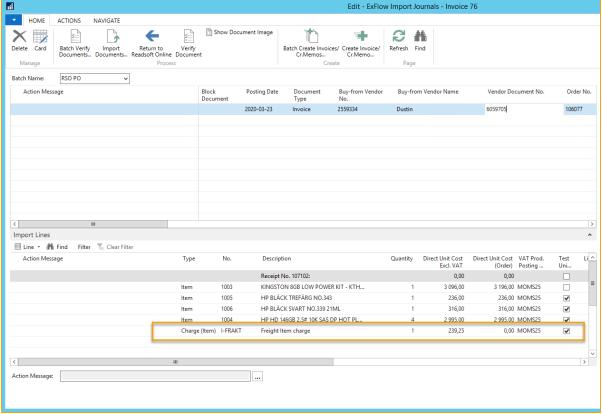
### Automatic Diff. Line

In ExFlow Import Journal when matching Purchase Order, it is possible to detect and create Diff. Line to G/L Account, Item or Charge (Item) automatically.

Add "ExFlow Standard Purchase Code" in field "Diff.Line ExFlow Standard Purch. Code" under PO Matching in ExFlow Setup.



Screenshot - ExFlow Setup



Screenshot - ExFlow Import journal

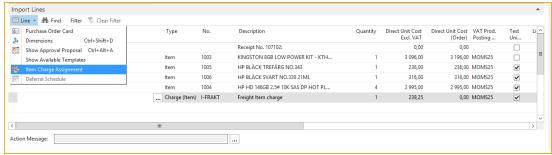


### Item Charge Assignment

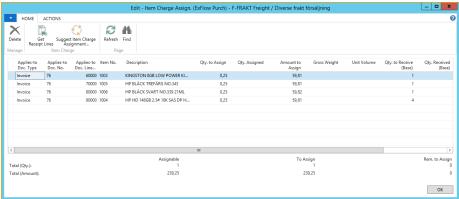
When using Charge (Item), assignment can be done in three ways. From Import Journal, automatically or manually from Invoice Card.

### Manually from Import Journal

Go to: Import Lines --> Line --> Item Charge Assignment

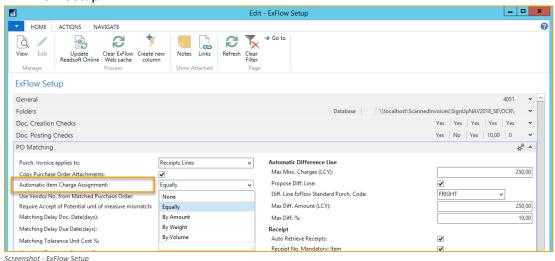


Screenshot - ExFlow Import journal - Import Lines - Item Charge Assignment



Screenshot - Item Charge Assign. (ExFlow Purch)

Let ExFlow automatically assign Item Charge. Add value how to calculate assignment "Equally, By Amount, By Weight or By Volume" in field "Automatic Item Charge Assignment" under PO Matching in ExFlow Setup.



If Automatically Item Charge Assignment is used, Charge (Item) will be assigned when running Verify Changes in Approval Status and it is no longer possible to assign manually from Import Journal.

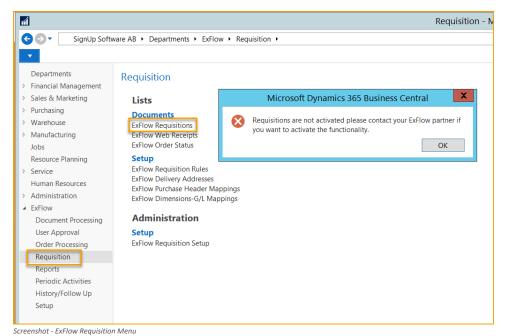


### Requisition

### Path: Departments/ExFlow/Requisition

Requisition management in ExFlow Web makes it possible, without access to NAV/Business Central, to create a Requisition, get this approved, and finally get a purchase order in the system. This purchase order can then be printed or sent by e-mail to the supplier.

Normally the Requisition handling is inactivated in ExFlow.



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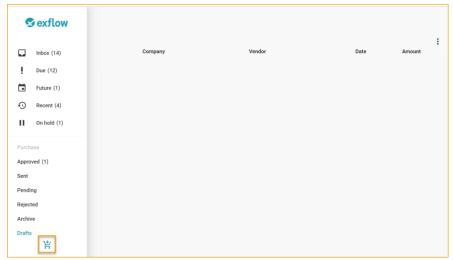
To activated Requisitions, go to ExFlow Requisition Setup.



Screenshot - ExFlow Requisition Setup



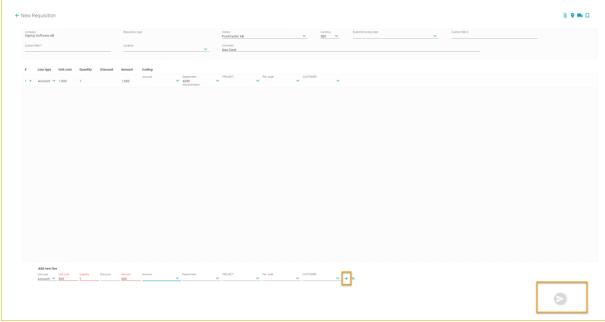
Also change is needed in the web configuration with help from SignUp Software or your Business Central Partner.



Screenshot - ExFlow Web - Requisition

How to create a Requisition in ExFlow Web:

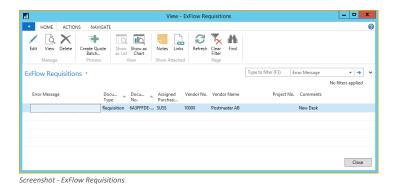
Add Vendor information and lines for what to order. Click Save button to send requisition for approval.



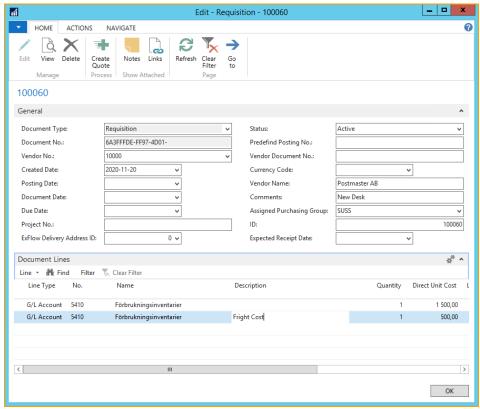
Screenshot - ExFlow Web - Requisition Document



The Requisition is now to be found in ExFlow Requisitions in Business Central Path: *Departments/ExFlow/Requisition/Documents/ExFlow Requisitions* 



View to see all lines and edit, if needed, before creating the Purchase Quote.



Screenshot - ExFlow Requisition Card

Click "Create Quote Batch" in the Ribbon from the list view, or open and click on "Create Quote" from card.

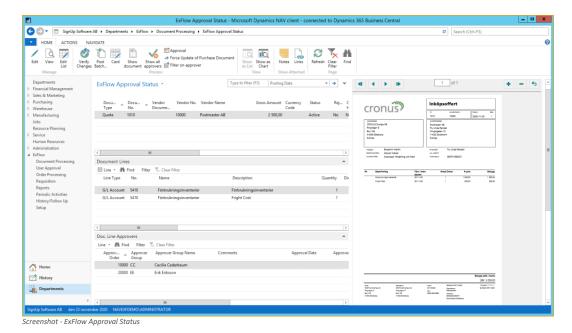


The Purchase Quote is automatically released and appears in ExFlow Approval Status. It is now ready for approval on ExFlow Web if Template Rules are added automatically.

Users who created the Requisition/Quote are automatically added as first approver, to be able to select separate Template Rules.

If the Quote is Inactive, manually add approvers or Template Rule on lines from the Document Card.

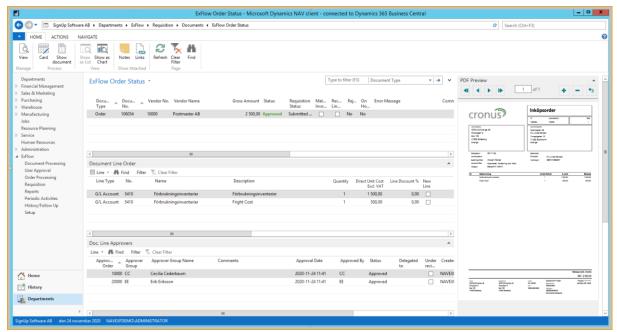
PDF is created from Reports in Requisition Setup.



When the Quote is approved, a Purchase Order will be created and released automatically when running "Verify Changes".

The approval will be transferred from Quote to Purchase Order and can be found in ExFlow Order with status Approved.





Screenshot - ExFlow Order Status

It is also possible to auto approve Invoices that are already approved on the Purchase Order if Quantity and Amount is within ExFlow Setup differences. Activate "Auto Approve Invoice when connected to Approved Purchase Order" in Requisition Setup.

# **ExFlow Quote Approval**

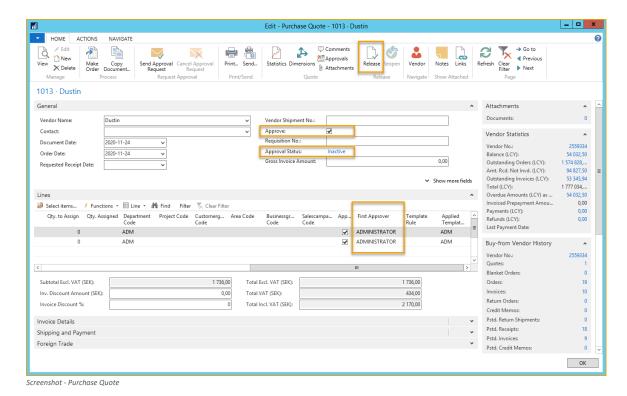
ExFlow Requisition Setup needs to be activated for "Purchase Quote Approval".

When creating a Purchase Quote "Approve" will be activated and the document will show in Approval Status as Inactive.

Users who created the Requisition/Quote are automatically added as first approver, to be able to select separate Template Rules.

To send the Purchase Quote for Approval the Quote needs to be "Released". Now it will be visible in ExFlow Approval Status and current approver will be able to approve the Purchase Order on ExFlow Web.





It is possible to Reopen, make changes and Release again. Depending on ExFlow Setup and if Quote is approved, Restart Route might be needed.

When the Quote is approved, a Purchase Order will be created and released automatically when running "Verify Changes".

The approval will be transferred from Quote to Order and can be found in ExFlow Order Status with status Approved.

It is also possible to auto approve Invoices that are already approved on the Purchase Order if Quantity and Amount is within ExFlow Setup differences. Activate "Auto Approve Invoice when connected to Approved Purchase Order" in Requisition Setup.

# **ExFlow Order Approval**

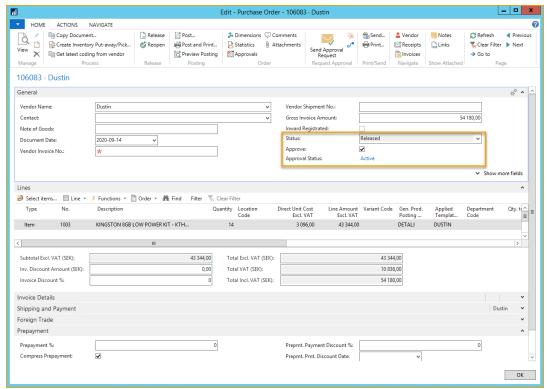
ExFlow Requisition Setup need to be activated for "Purchase Order Approval".

When creating a Purchase Order "Approve" will be activated and the document will show in Approval Status as Inactive.

Users who created the Requisition/Quote are automatically added as first approver, to be able to select separate Template Rules.

To send the Purchase Order for Approval the order needs to be "Released". Now it will be visible in ExFlow Approval Status and current approver will be able to approve the Purchase Order on ExFlow Web.



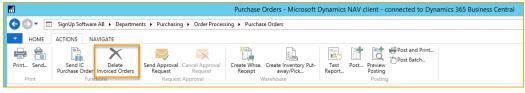


Screenshot - Purchase Order

It is possible to Reopen, make changes and Release again. Depending on ExFlow Setup and if order is approved, Restart Route might be needed.

It is also possible to auto approve Invoices that are already approved on the Purchase Order if Quantity and Amount is within ExFlow Setup differences. Activate "Auto Approve Invoice when connected to Approved Purchase Order" in Requisition Setup.

When the order is fully invoiced the Order Approval will moved to ExFlow Order Status History when using Business Central Standard function "Delete Invoiced Orders". If using "Delete" on the Purchase Order, this will also delete approval history.



Screenshot - Purchase Order List

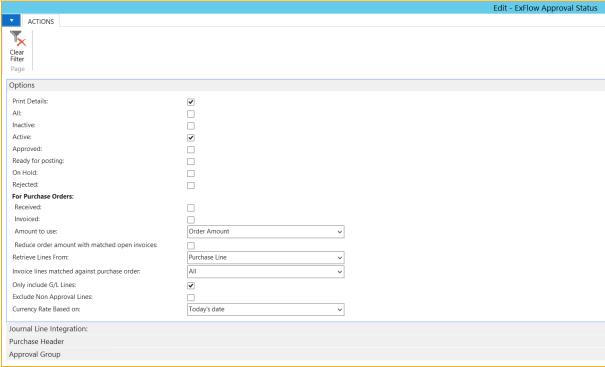


# Reports and Analysis

Path: Departments/ExFlow/Reports

### **ExFlow Approval Status**

This report shows all the documents that are pending for approval and not yet posted. Use e.g. filter on due date to see documents for a specific period. In the tab "Options" select which documents to print.



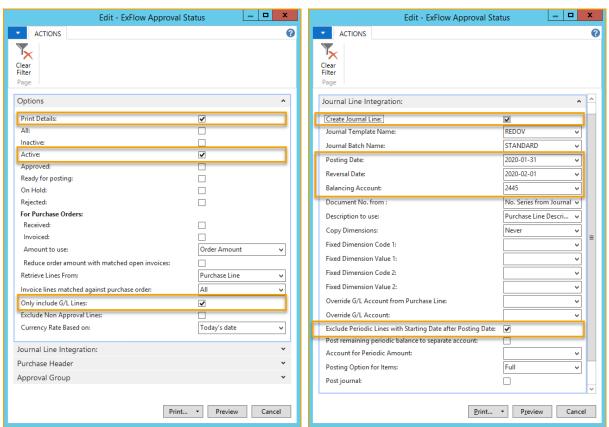
Screenshot - Report - ExFlow Approval Status



### **Book Preliminary Costs**

This report can also be used to fill a General Journal with entries that can be posted to book preliminary costs (per Purchasing) for documents not yet finally certified. In the example below, the following will occur:

- For all **Active** (i.e. still out for approval) document lines of type **G/L Account** a record is created in the General Journal and default batch.
- The line will have the Posting Date set to 2020-01-31.
- The G/L Account number will be added from the purchasing line and the balance for the G/L Account will be set to **2445**.
- There will also be created a reverse posting with posting date **2020-02-01** on the same G/L Account but with opposite signs.
- All lines that have a Deferral Start Date set for accrual after 2020-01-31 will not be included.
  This is because the field "Exclude Periodic lines with Starting Date after Posting Date:" is checked.



Screenshot - Report - ExFlow Approval Status

Screenshot - Report - ExFlow Approval Status



### **Other Journal Line Integration Settings**

### **Options**

#### Only Include G/L Lines:

Only include G/L Accounts in the General Journal suggestion. If not selected all line types will be included. Items will be replaced by a G/L Accounts which is selected based on General Posting Setups.

#### **Exclude Non Approval Lines:**

Leaving this option unselected will include all Invoices/Credit Memos and Lines not only in ExFlow Approval Status. Selecting this option will ensure that only ExFlow generated Invoice/Credit Memo Lines will be included.

#### **Currency Rate Based on:**

Invoices/Credit Memos in other currency's than your LCY needs to be converted to LCY.

Today's date: Currency Exchange rate is calculated based on today's date.

Document's posting date: Exchange rate is calculated based on each source documents posting date. Currency factor from purchase header: The (existing) Exchange rate from the source document is

used.

### Journal Line Integration

#### **Copy Dimensions:**

Copy dimension to the suggested General Journal lines from source documents.

### **Override G/L Account from Purchase Line:**

The blank option will suggest the G/L Account from the source purchase line.

Always: Replace all G/L Accounts with the G/L Account select below.

When Line has the Predefined Account: Only replace G/L Accounts from General Posting Setup in field Purch. Account.

### **Override G/L Account:**

The G/L Account used for the setting above.

#### **Exclude Periodic Lines with Starting Date after Posting Date:**

Yes: Lines with Deferral Start Date after Posting Date will not be included.

No: All Deferral posting will be included.

#### Post remaining periodic balance to separate account:

Post remaining periodic amounts due to Deferral Templates to the G/L Account selected below.

#### **Account for Periodic Amount:**

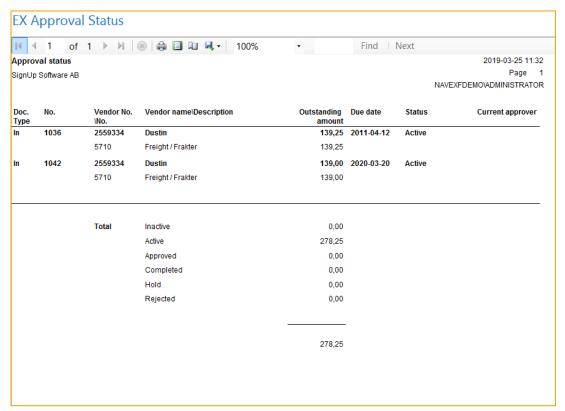
The G/L Account used for the setting above.

#### **Posting Option for Items:**

Options are Full or Inventory Account Only.

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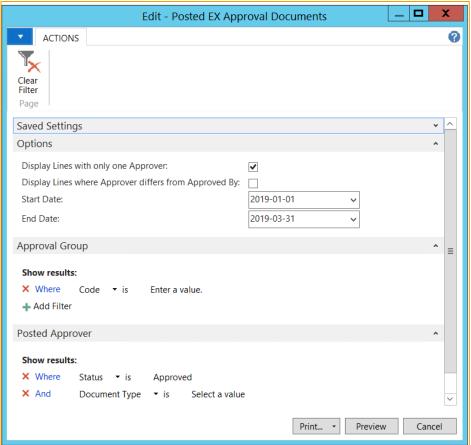


Screenshot - Report - ExFlow Approval Status

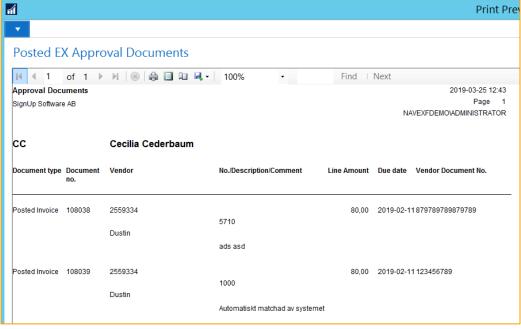


# **Approval Documents**

The Report Approval documents show documents grouped by approver. The report can also include documents which have been posted. It is possible to use this report to show documents with only one approver. This report can be exported to Excel.



Screenshot - Report - ExFlow Posted Approval Documents

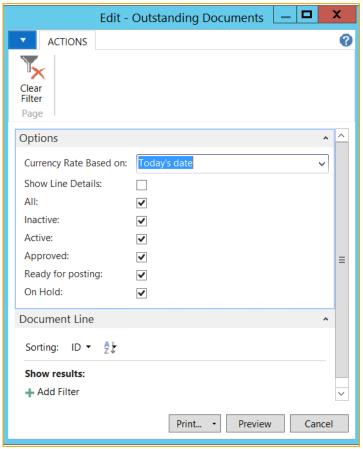


Screenshot - Report - ExFlow Posted Approval Documents

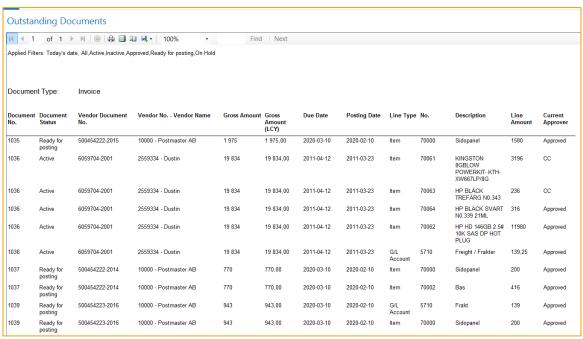


### **Outstanding Documents**

This report can be used to see open documents for one specific or several Approval Groups.



Screenshot - Report - ExFlow Open Documents



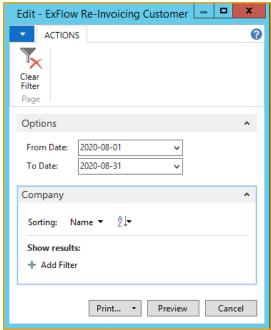
Screenshot - Report - ExFlow Open Documents



### **ExFlow Re-Invoice Customer Report**

This report can be used to see purchase lines that should be re-Invoice to Customer. Enter From Date and To Date.

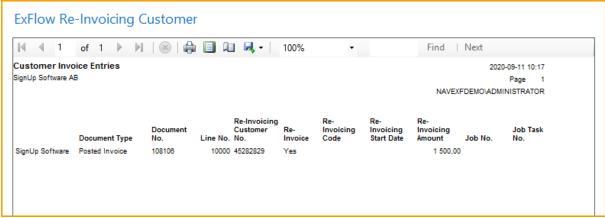
Filter dates are selecting from Document Date on Purchase Documents in ExFlow Approval Status and ExFlow Approval Status History.



Screenshot - Report - ExFlow Re-Invoicing Customer

The report includes all invoices with Re-Invoice to Customer.

From ExFlow Approval Status with Document Type Invoice or Credit Memo without any filter on status and from ExFlow Approval History with document type Posted Invoice or Posted Credit Memo.

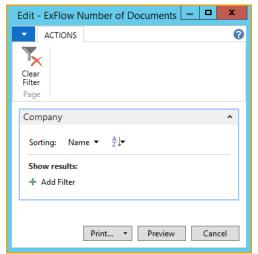


Screenshot - Report - ExFlow Re-Invoicing Customer

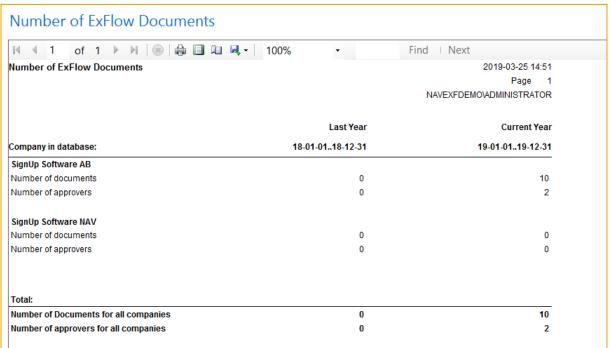


### **ExFlow Number of Documents**

This report can be used to see the number of ExFlow documents per Company and the number of Approvers per company.



Screenshot - Report - ExFlow Number of Documents



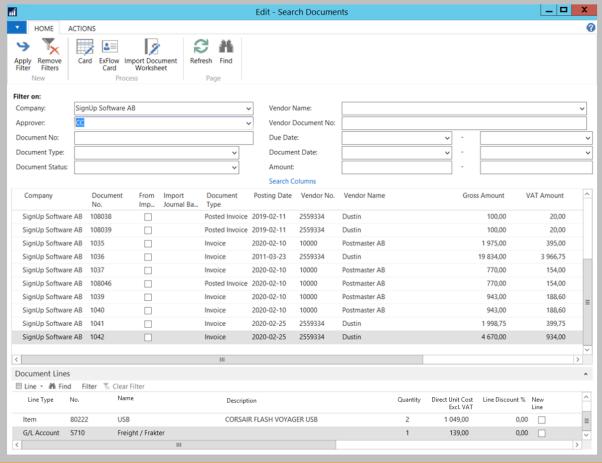
Screenshot - Report - ExFlow Number of Documents



### Search ExFlow Documents

This report can be used for searching documents for different criteria. By choosing different filter user can find both Posted documents and Active. To be able to search user need to have at least two filter. Default is "Company".

When a user has entered filter push "Apply Filter" to show the result.

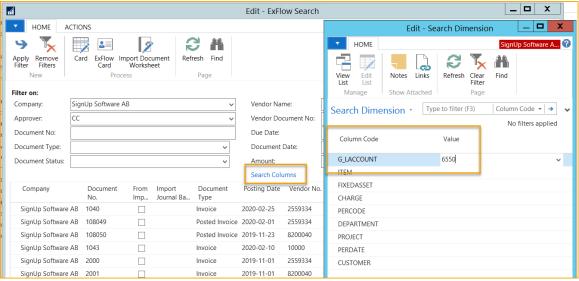


Screenshot - ExFlow Search Documents



### **Options "Search Columns"**

Press Search Columns to add more search values on document lines.

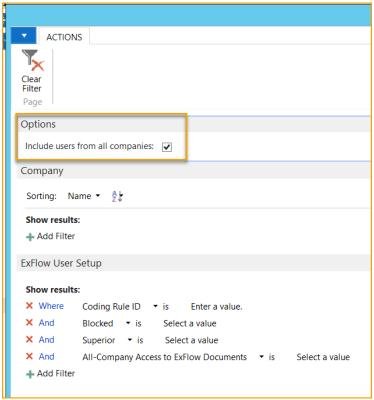


Screenshot - ExFlow Search Documents

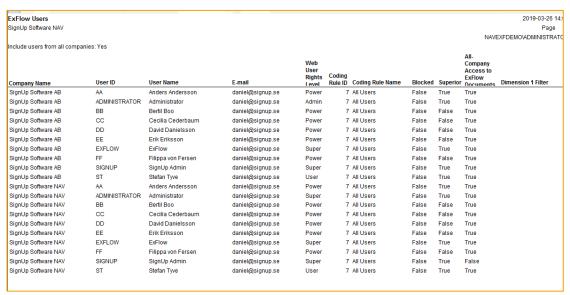


### **ExFlow Users**

This report views both ExFlow Users and User Setup for all companies. Including different filter options.



Screenshot - Report - ExFlow Users

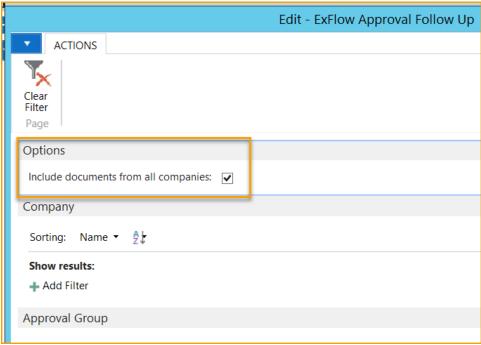


Screenshot - Report - ExFlow Users

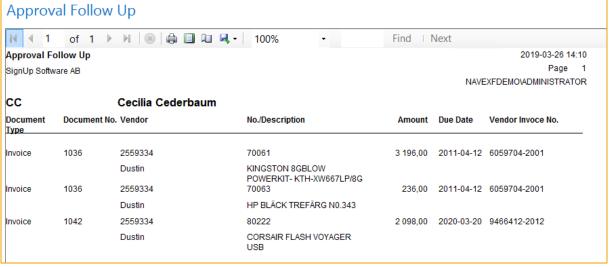


### Approval Follow-up

This report can be used to follow up Approvers with unapproved document lines. Add filter for specific "Approval Group".



Screenshot - Report - ExFlow Approval Follow Up

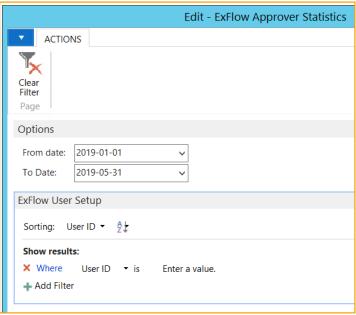


Screenshot - Report - ExFlow Approval Follow Up

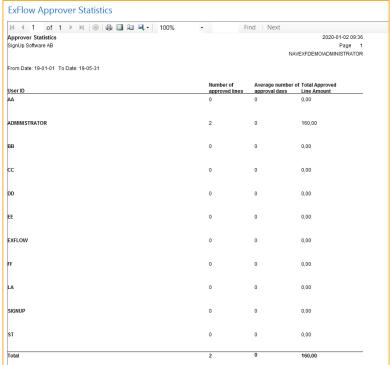


# **Approver Statistics**

This report gives admins/users statistic for the Approvers regarding for example "Number of Approve lines, Average No. of approval days".



Screenshot - Report - ExFlow Approver Statistics

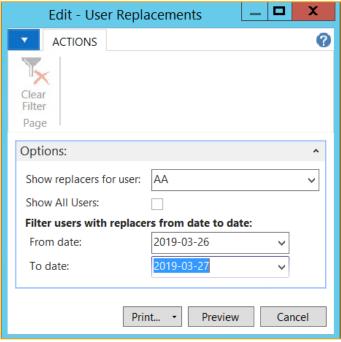


Screenshot - Report - ExFlow Approver Statistics

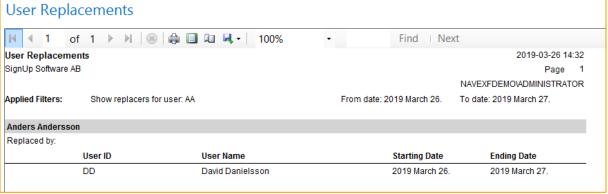


# **User Replacements**

This report shows User Replacements for different users in different periods. Admins/Users can either filter on a specific user or on "All users".



Screenshot - Report - ExFlow User Replacements

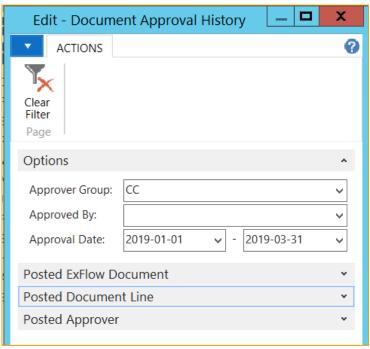


Screenshot - Report - ExFlow User Replacements

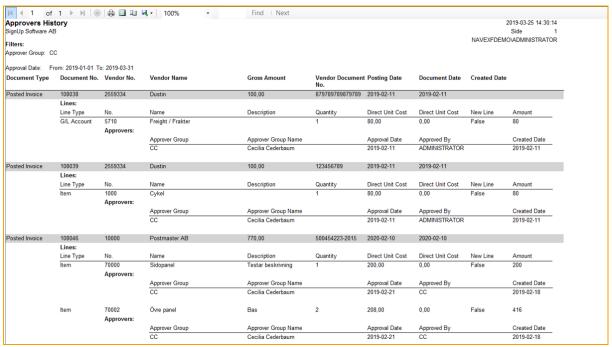


# **Document Approval History**

This report can be used to see Approval History on "Posted Invoices" for Approval groups and Approvers.



Screenshot - Report - ExFlow Posted Approval Documents



Screenshot - Report - ExFlow Posted Approval Documents

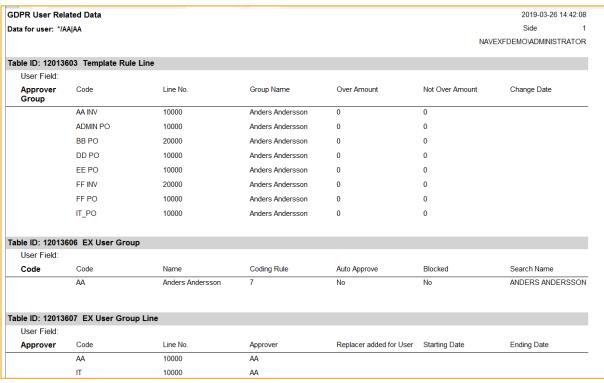


# **GDPR User Related Data**

This report shows all the GDPR related data for a specific User.



Screenshot - Report - ExFlow GDPR User Related Data

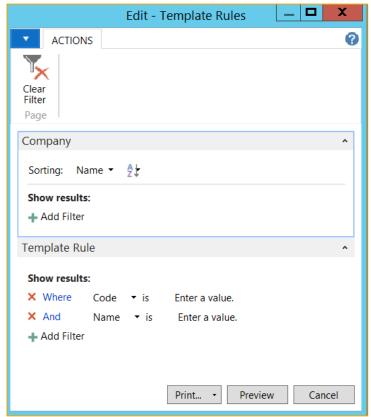


Screenshot - Report - ExFlow GDPR User Related Data

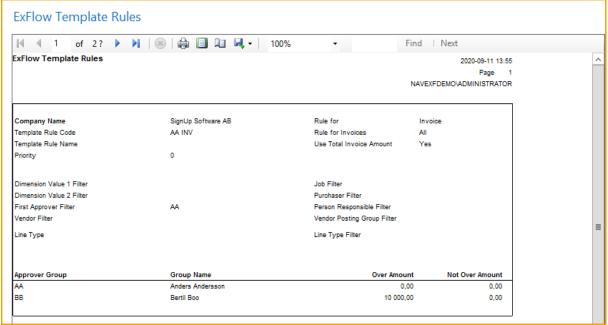


# **Template Rules**

This report shows "Template Rules" by company. There are different filter options such as "Vendor" or "Dimension Value".



Screenshot - Report - Template Rules

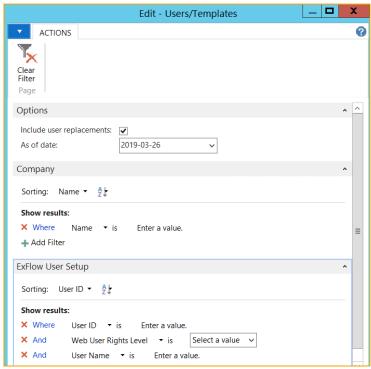


Screenshot - Report - Template Rules

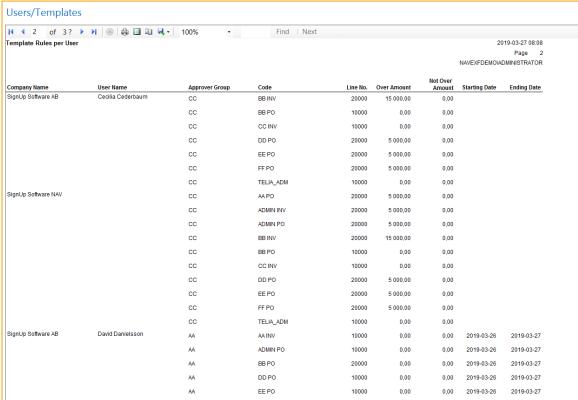


# Template Rules per User

This report shows "Template Rules per User" with filter options per "Company", "User ID" name and so on. Admins/Users can also include User Replacements for a date.



Screenshot - Report - ExFlow Template Rules per User



Screenshot - Report - ExFlow Template Rules per User



# Periodic Activities

# **ExFlow Escalation Job**

Path: *Departments/ExFlow/Periodic Activities*To run Escalation job, it needs to be activated.

This job will automatically approve the users' overdue documents and add a new approver from setup. General setup is done from "ExFlow Setup" and/or per ExFlow User from "ExFlow Approval Group".

The job can run when user click on "Verify Changes" in Approval Status, running the report manually or by setting up a Job Queue Entry in Business Central standard.

### **ExFlow Setup**

Path: Departments/ExFlow/Setup

**Days before escalation:** Calculated from when the user received the document for approval. (Changed Approval Date on Doc. Line Approvers in Approval Status). Server date sets "Changed Approval Date".

Senior Manager: User that will receive all overdue invoices.

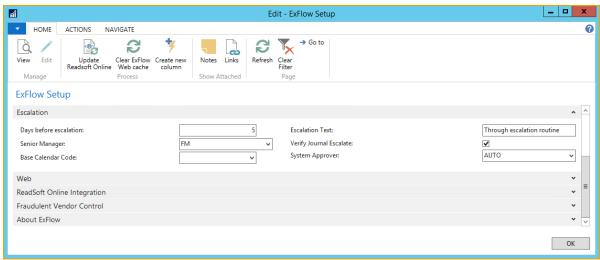
The superior approver needs to have same or higher permission since permission is not inherit in ExFlow.

Base Calendar Code: If no base calendar is added, Saturday and Sunday are not included.

**Escalation Text:** Internal information that will be filled in on Comments.

Change Journal Escalate: Run the escalation job when using Verify Changes in Approval Status.

System Approver: Approving user.



Screenshot - ExFlow Setup



# **ExFlow Approval Group**

## Path: Departments/ExFlow/Setup

Use escalation settings on ExFlow Approval Group if a separate setup is needed.



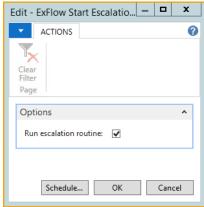
Screenshot - ExFlow Approval Group

## **Approval Status**

If "Verify Journal Escalate" is selected in ExFlow Setup, the escalation job will run when user clicks on Verify Changes in Approval Status.

# **ExFlow Escalation Job**

Run ExFlow Escalation Job manually or setup job in "Job Queue Entries" in NAV/Business Central standard.

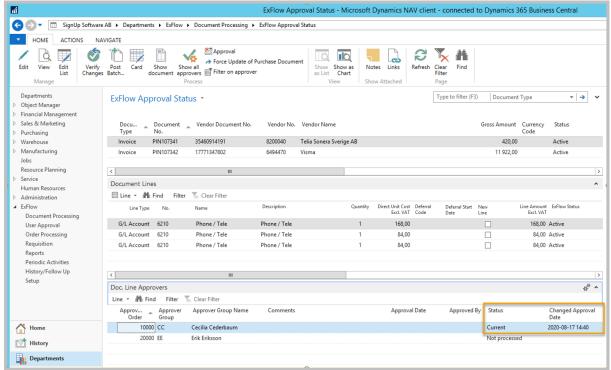


Screenshot - Report - ExFlow Start Escalation Job



# **Example with Users with a General Escalation Setting in ExFlow Setup**

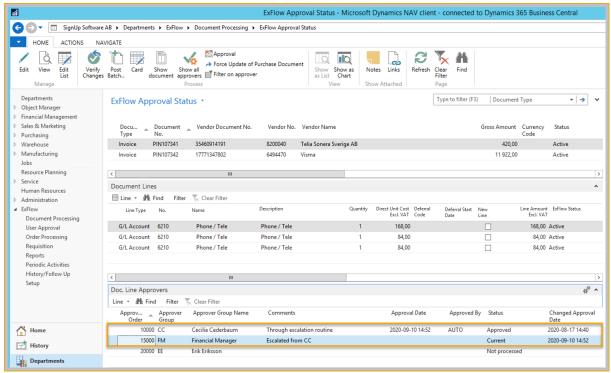
In this example CC (Cecilia Cederbaum) is Current approver and there is no setup for Escalation on Approval Group CC. Second approver is EE (Erik Eriksson).



Screenshot - ExFlow Approval Status

Escalation Job will approve CC automatically and add new approver, FM (Finance Manager), from ExFlow Setup since the number of days between 2020-08-17 till today (2020-09-10) is more than 5 days. (Setup, see picture above under ExFlow Escalation Job --> ExFlow Setup).

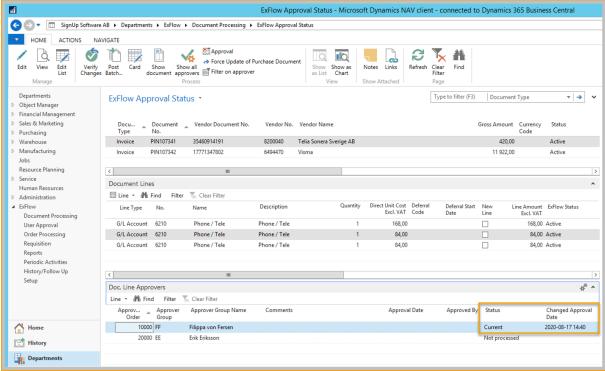




Screenshot - ExFlow Approval Status

### **Example with Users that have Escalation Settings on Approval Group:**

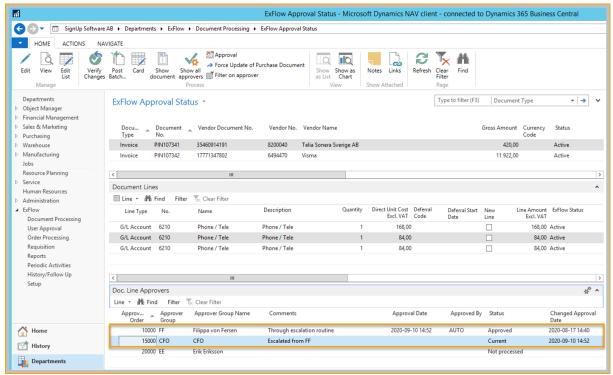
In this example the first and current approver is FF (Filippa von Fersen). FF have an Escalation setup on Approval Group. (Setup, see picture above under ExFlow Escalation Job - ExFlow Approval Group) Second approver is EE (Erik Eriksson).



Screenshot - ExFlow Approval Status



Escalation Job will approve FF automatically and add new approver, CFO, from Escalation Setup on Approval Group FF. Since the number of days between 2020-08-17 till today (2020-09-10) is more than 3 days. EE still must approve after CFO.



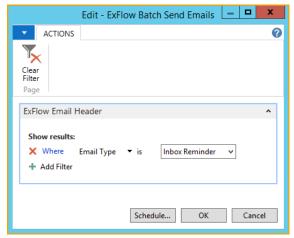
Screenshot - ExFlow Approval Status



# **ExFlow Batch Send Emails**

## Path: Departments/ExFlow/Periodic Activities

Batch Sent Emails is usually running automatically through Job Queue Entries in NAV/Business Central standard. But if needed, run the job manually.



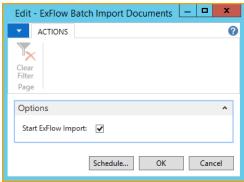
Screenshot - Report - ExFlow Batch Send Emails

This function can also be found in "ExFlow Email Setup".

# **ExFlow Batch Import Documents**

## Path: Departments/ExFlow/Periodic Activities

This report is another way to import all documents into Import Journal and can also be used to run automatically through Job Queue Entries in NAV/Business Central standard.



Screenshot - ExFlow Batch Import Documents

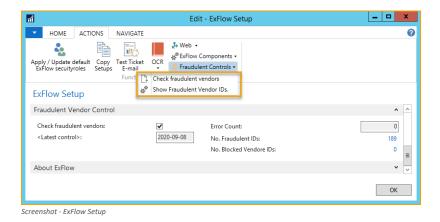


# ExFlow Batch Check Fraudulent Vendor IDs

## Path: Departments/ExFlow/Periodic Activities

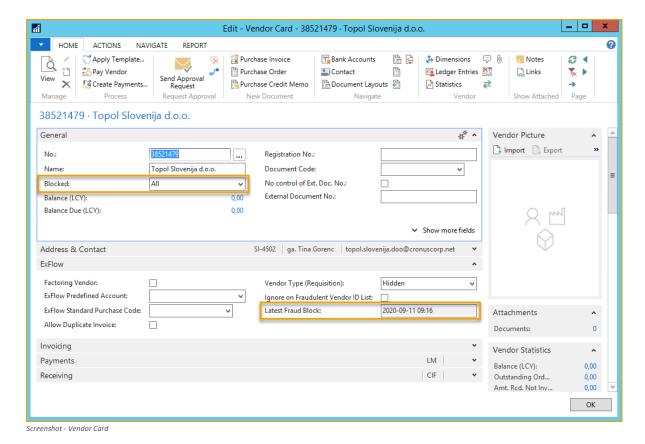
This function only works for our Swedish Customers.

Once a week, Bankgiro No. and Plusgiro No. are downloaded from Varningsinfo i Sverige ABs service "Betalningsspärren" at www.varningsinfo.se. Through SignUp Software ABs servers, if setup is true in ExFlow Setup, this will add or remove records from table "ExFlow Fraudulent Vendor IDs". Job will run the first time every day when "Batch Import Documents" is done.



When using "Batch Import Documents" in ExFlow Import Journal, an automatic control is done for Fraudulent Vendors in ExFlow Vendor IDs.

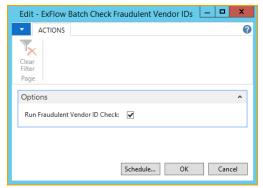
If a Bankgiro No. or Plusgiro No. from Fraudulent Vendor is found from a Vendors Bank Account in ExFlow Vendor IDs, the Vendor will be "Blocked" with value "ALL".



SignUp Software AB Org. nr: 556570-9721 Evenemangsgatan 2C SE-169 79 Solna, Sweden



ExFlow Batch Check Fraudulent Vendors IDs can be done manually from ExFlow Setup or by running report in Periodic Activities.



Screenshot - Report - ExFlow Batch Check Fraudulent Vendor IDs

# **ExFlow Assign Replacers**

Path: Departments/ExFlow/Periodic Activities

From Assign Replacers, Approvers can be added temporary or removed.

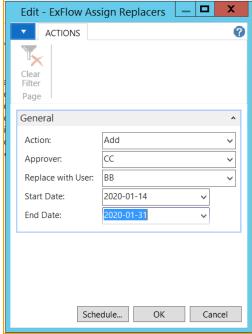
Select Action Add or Remove

Add Approver

Add Replace with User

Start Date and End Date can only be used if Action is selected to Add.

This same function can be found under ExFlow User. See under ExFlow Setup above.



Screenshot - Report - ExFlow Assign Replacer



## **ExFlow Re-Invoice Entries**

ExFlow Re-Invoicing can be useful when receiving a Purchase Invoice that needs to be invoiced to a customer.

The following four Re-Invoicing Columns can be activated on ExFlow Web: Re-Invoicing Customer No., Re-Invoicing Amount, Re-Invoicing Code, and Re-Invoicing Description. Approvers can add, change, or approve value for Sales Invoice to Customer depending on ExFlow User Permission.

## ExFlow Setup - Re-Invoicing

Path: Departments/ExFlow/Setup

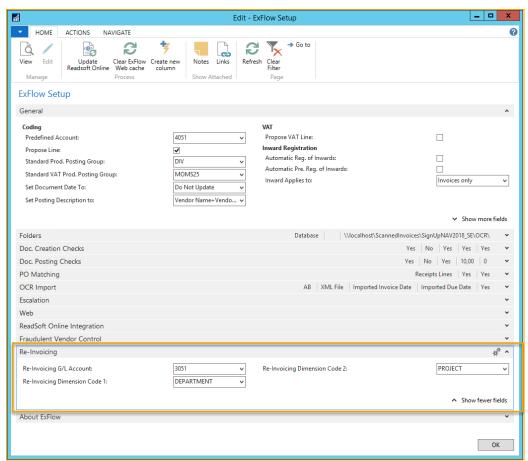
Start by activating settings for Re-Invoicing in ExFlow Setup.

**Re-Invoicing G/L Account:** Default Account if Re-Invoicing Code is not used.

**Re-Invoicing Dimension 1:** Copies Dimension Value from this Dimension Code on Purchase Invoice to Sales Invoice.

**Re-Invoicing Dimension 2:** Copies Dimension Value from this Dimension Code on Purchase Invoice to Sales Invoice.

**Prioritize Dimension from Purchase:** Prioritize Dimension value from Purchase Invoice if the same Dimension Code is activated from Customer or G/L Account No. on Sales Invoice Rows.



Screenshot - ExFlow Setup - Re-Invoicing



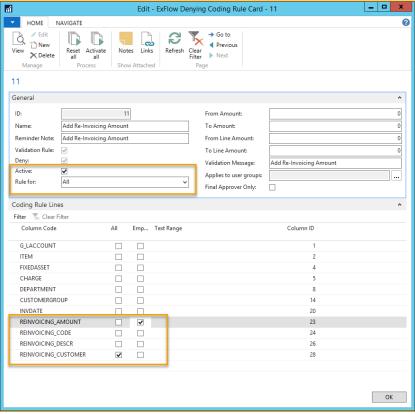
# **ExFlow Denying Coding Rule - Re-Invoicing**

## Path: Departments/ExFlow/Setup/Users/ExFlow Denying Coding Rules

If a Re-Invoicing Customer No. is added, it is possible to add an ExFlow Deny Coding Rule to force Approvers to add more information.

In this example, the Approver needs to add Re-Invoicing Amount if there is a Re-Invoicing Customer No. added on the Document Line in ExFlow Web.

If Re-Invoicing Amount is missing ExFlow will add Purchase Amount to the Sales Invoice.



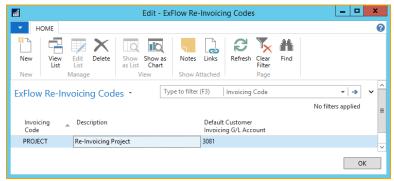
Screenshot - ExFlow Denying Coding Rule



### **ExFlow Re-Invoicing Codes**

### Path: Departments/ExFlow/Setup/Web/ExFlow Re-Invoicing Codes

It is possible to choose different G/L Accounts for a specific Sales Invoice Line by using Re-Invoicing Code. If Re-Invoicing Code is empty, the default G/L Account from ExFlow Setup will be preselected.



Screenshot - ExFlow Re-Invoicing Codes

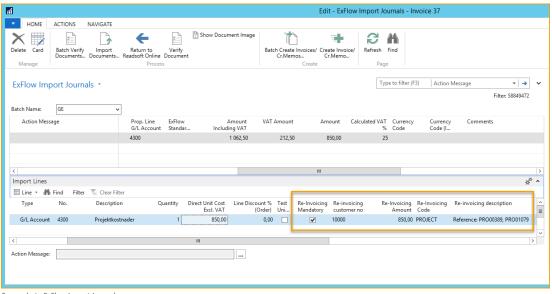
## **Re-Invoicing in ExFlow Import Journal**

Activate Re-Invoicing in Import Journal by adding Re-Invoicing Customer No. on the Import Line. The Total Line Amount Excl. VAT will automatically be added in Re-Invoicing Amount. Change the Re-Invoicing Amount manually if needed.

Enter "Re-Invoicing Code" to select a G/L Account that will be added on the Sales Invoice Line. If no Re-invoicing Code is chosen, then a default Sales G/L Account will be selected automatically from ExFlow Setup.

Add "Re-Invoicing Description" if needed. If nothing is entered the Description on Sales Invoice Line will be selected from the G/L Sales Account name by default.

Use "Re-Invoicing Mandatory" to force the Last Approver to add Re-Invoicing Customer No. on ExFlow Web to be able to approve the invoice.



Screenshot - ExFlow Import Journal



## **Re-Invoicing in ExFlow Web**

Columns need to be added on ExFlow Web to approve information regarding "Re-Invoicing". Contact your Business Central partner or SignUp Software for assistance if needed.

The ExFlow User can add or change values on the line in ExFlow Web with given Permission Role. Read more about Permission Roles under ExFlow User Information.



Screenshot - ExFlow Web - Document

If "Re-Invoice Mandatory" was added in Import Journal and "Re-Invoicing Customer No." is missing, the following error message will occur on the last Approver in Approval Flow.



serversion Extraor tres the involving that must be set.

If using ExFlow Denying Coding Rule above, the approver will receive the following error message when approving the document with Re-Invoicing Customer No. and Amount is missing.



In this case add "Re-Invoicing Amount" and approve.



### **ExFlow Approval Status**

Approval Status is now updated but needs to Verify Changes before the document can be posted.

## **ExFlow Approval History**

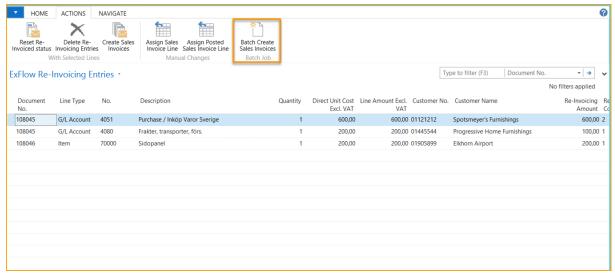
Information regarding "Re-Invoice to Customer" is saved in ExFlow Approval History.

## **ExFlow Re-Invoicing Entries**

### Path: Departments/ExFlow/Periodic Activities/ExFlow Re-Invoicing Entries

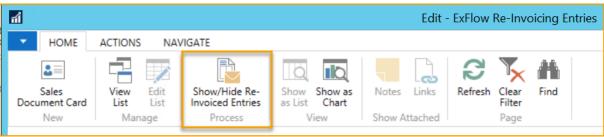
Information regarding invoices to send to a customer can be found in ExFlow Re-Invoicing Entries. These entries will be visible after a Purchase Invoice has been approved, verified, and posted. It is possible to change customer no. from the suggested.

It is possible to use function Batch Create Sales invoices if there are more than one invoice to create.



Screenshot - ExFlow Re-Invoicing Entries

Use function "Show/Hide Re-Invoiced Entries" to see history for all Purchase Re-Invoicing Lines. This is to view Sales Invoice lines that are created, both before and after a Sales Invoice has been posted.

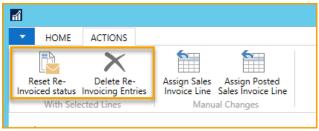


Screenshot - ExFlow Re-Invoicing Entries Icons

By using function "Reset Re-Invoiced status", the line can be unapplied from the Sales Invoice, and a Sales Invoice can be created once again.

If a Re-Invoicing Line has been created by mistake, use "Delete Re-Invoicing Entries".

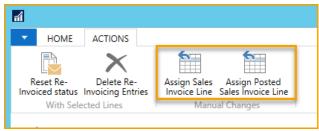




Screenshot - ExFlow Re-Invoicing Entries Icons

Use function "Assign Sales Invoice Line" to apply Re-Invoicing Entry to an already created but not posted invoice.

Use function "Assign Posted Sales Invoice Line" to apply Re-Invoicing Entry to a Posted Sales Invoice.

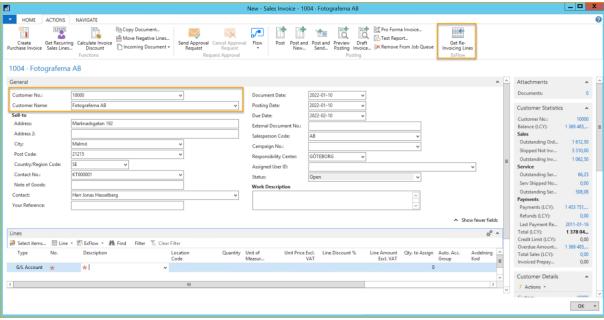


Screenshot - ExFlow Re-Invoicing Entries Icons

## **Create Re-Invoicing Sales Invoices**

Go to Sales Invoices in Business Central Standard and create a new Sales Invoice.

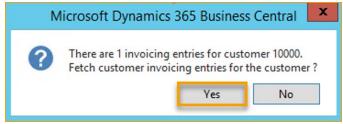
Select which customer to invoice. In this example, Customer No. 10000. Add information in Sales Document Header and use function "Get Re-Invoicing Lines".



Screenshot – Sales Invoice - Get Re-Invoice Lines

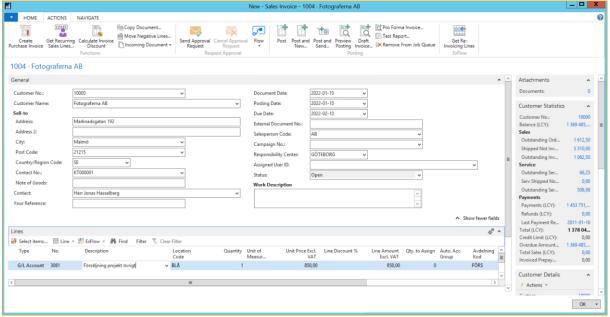
All active lines will be imported for this Customer.





Screenshot - Re-Invoicing message

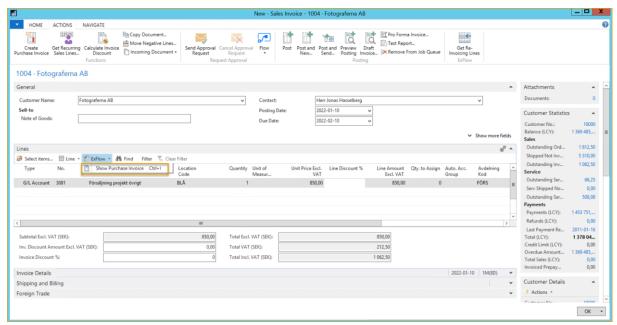
In this case G/L Account 3081 was selected from Re-Invoicing Code. Unit Price Excl. VAT and Description was added from the Re-Invoicing Entry.



Screenshot – Sales Invoice – Get Re-Invoicing Lines

The connected purchase invoice is shown in the line section. Several purchase invoices could be connected to one customer invoice.





Screenshot – Sales Invoice – Show Purchase Invoice



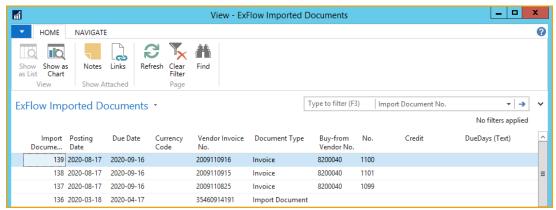
# History/Follow-Up

Path: Departments/ExFlow/ History/Follow-Up

# **Reports and Analysis**

## **ExFlow Imported Documents**

Function to show how many and what status the OCR imported documents have. Import Document if they still are in import journal and Invoice if they are created.



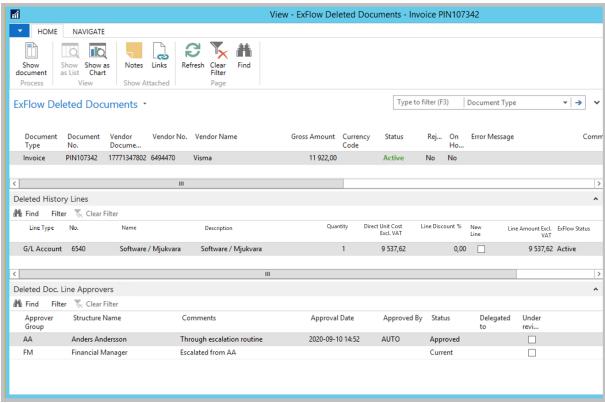
Screenshot - ExFlow OCR Imported Documents List

# **Archive**

### **ExFlow Deleted Documents**

This function shows information regarding ExFlow Deleted Documents in NAV/Business Central.





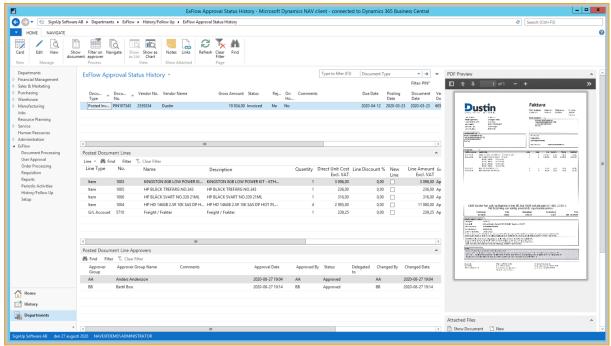
Screenshot - ExFlow Deleted Documents

## **ExFlow Approval Status History**

ExFlow Approval Status History shows posted documents and related information, such as PDF, attachment, approvals, and comments etc. for a specific document.

It is also possible to find the related OCR import information for the document. If needed, set a filter on "Approver Group".





Screenshot - ExFlow Approval Status History

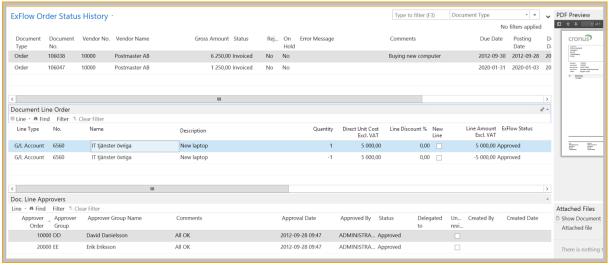


### **ExFlow Order Status History**

### Path: Departments/ExFlow/History/Follow Up/ExFlow Order Status History

If using Order Approval, and Purchase Order is fully invoiced Order Approval will be found in ExFlow Order Status History.

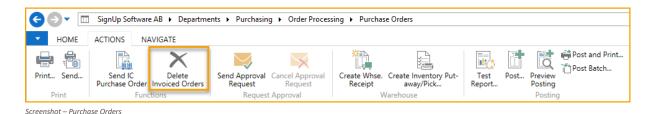
The order document line with a (-) sign is to show the delivery.



Screenshot - ExFlow Approval Status History

To Delete Invoiced Purch. Orders and keep the order in history deleting must be done from report in Business Central Standard. If deleting manually from Purchase Order Card "Order Approval" will be moved to ExFlow Deleted Documents.

### Path: Departments/Purchasing/Order Processing/Purchase Orders



### **Posted Purchase invoices**

Same as in standard NAV/Business Central.

#### **Posted Credit Memos invoices**

Same as in standard NAV/Business Central.

#### **Posted Purchase Receipts**

Same as in standard NAV/Business Central.



# Troubleshooting

# Common Setup issues

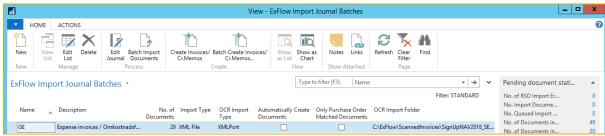
Issue: G/L Account from Vendor is not getting suggested on Import Lines.

**Solution**: In ExFlow Setup, Fast tab **General**, Headline **Coding**, field **Propose Line** needs to be

checked.

Issue: Where do Imported files go?

**Solution**: Imported files are moved into the database when imported. After creation and posting of invoices, files are stored in folders or database according to the setup on Import Document.



Screenshot - ExFlow Import Journals

The screenshot above shows the OCR Import Folder path.

If no path is setup on a journal, the standard path om ExFlow Setup will be used.

Issue: Import of OCR files do not work correctly.

**Solution 1**: When an ExFlow Import Journals, Departments/ExFlow/Document Processing/ ExFlow Import Journals, is created the **Import Type** is set to **Image File**. It is setup for import of pdf files. If the journal is setup for import of OCR files, the **Import Type** need to be **XML File**.

Solution 2: Wrong format in the XML file.

Issue: VAT Product Posting Group is wrong.

**Solution**: VAT Product Posting Group is copied from the setup of the G/L Account. If there is no VAT Product Posting Group on the G/L Account, this group is copied from the Standard VAT Product Posting Group in the ExFlow setup. Find this setting in **ExFlow Setup**, Fast tab **General**, headline **Coding** in field **Standard Prod. Posting Group**.

**Issue:** VAT amount is not correct.

**Solution:** Check that the amount is the same as in the PDF-document. Check that the right VAT Product Posting Group is used. Modify the lines if needed and check that the document lines match the document header.

**Issue**: In older versions of ExFlow (3.40 and older) Check Reference meant a check was done that the reference existed.

**Solution**: Now this setting means that reference is mandatory. Find this setting in **ExFlow Setup**, Fast tab **Doc. Creation Checks**, field **Check Reference**.



# **Common Action Messages**

Action Message: Approvers missing on line.

**Solution**: Approvers are usually added automatically by Template rules etc. If missing it is possible to add Approval Group on line in Fact box **Approval proposal**.

Action Message: Vendor cannot be identified for Vendor ID 1234567890.

**Solution:** Check the scanned document. Is the Vendor ID correct interpreted? Check Name, IBAN and Bank accounts. If not, modify the Vendor ID number.

Does the Vendor exist in Business Central? If not, create the Vendor in NAV/Business Central.

Action Message: VAT Amount (1291,60) is not equal to total VAT of lines (645,80).

**Solution**: Check if the VAT Amount is correct interpreted. Check the import lines, are VAT Prod.

Posting Groups correct? If not, change and verify the document.

Action Message: Document Order XXX does not exist!

**Solution**: First, check if this Order number is the same as on the scanned picture. If this is correct, go to Order No. column and look on this Orders numbers.

Action Message: Duplicate Import Header in Journal Batch OCR - occurrence 2!

**Solution**: The Vendor Document Number (ExFlow column)/Vendor Invoice Number (NAV/Business Central) has already been used in an open purchase document, Import Journal or Posted Purchase Invoice.

If the line is a real duplicate - delete the journal line.

If the number is used before and this is correct, maybe a rent / insurance / subscription, set the **Allow Duplicate invoice** to **Yes** on the Vendor card, Fast tab **ExFlow**.

**Action Message**: This invoice is flagged as Factoring and is therefore not allowed to be created! **Solution**: If user receive this message user should ensure that Buy-from Vendor is the Vendor from whom user purchase the goods while Pay-to Vendor is your factoring Vendor. If this is not the case, change Vendor number on the line.

On Buy-from-Vendor card, Fast tab ExFlow there is a check box, Factoring.

**Action Message**: Amount (XX) is not equal to total of on lines (YY).

Solution: Look in the setting in ExFlow Setup, Fast tab PO Matching and headline Automatic Difference Line, settings can be involved. The difference does not correspond to the Max Diff. Amount (LCY) or Max Diff. % setting (or both). Modify the amount on the header or on the lines.



# Receipt missing

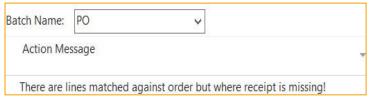
When a user gets a message that the order cannot be matched against receipt line, this needs to be handled on the Purchase Order Line. Note that receipts are not handled in ExFlow.

Go to Purchase Order e.g., via Order Number, make sure receipt has been done and post the receipt.

Here are a few action messages:

### Action Message:

There are lines matched against order but where receipt is missing!



Screenshot - ExFlow Import Journal

#### Action Message:

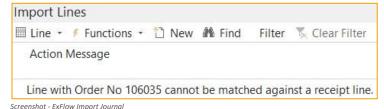
Document Order 96251 does not exist!



Screenshot - ExFlow Import Journal

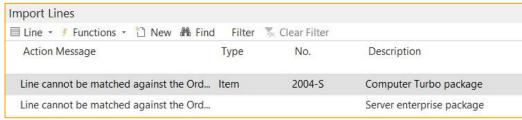
### Action Message on the Import Line:

Line with Order No 106035 cannot be matched against a receipt line.



### Action Message on the Import Line:

Line cannot be matched against the Order No. 96251.



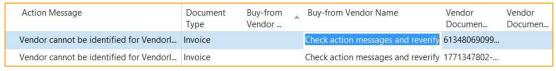
Screenshot - ExFlow Import Journal



# Vendor missing, Vendor cannot be identified

Buy-from Vendor No. is blank.

In the field Buy-from Vendor Name the message "Check action messages and reverify" can be read. Vendor cannot be identified for VendorID 28200040.



Screenshot - ExFlow Import Journal - Action Message

ExFlow cannot identify the Buy-from Vendor No. from the imported Vendor number (28200040 can be found in the column Vendor ID and is read from the XML file).

Does the Vendor exist in NAV/Business Central?

Look at the image (Ctrl+I) of the purchase invoice and check the Vendor data. Compare with Vendors in Business Central to find a match. Check Name, IBAN and Bank accounts.

To look at the imported data, go to path:

Departments/ExFlow/Document Processing/ ExFlow Import Journals, open ExFlow Import Journals. Click the NAVIGATE tab in ribbon and Show Import Details (OCR).



# Localization Sweden

# Language

ExFlow have support for Swedish language in Business Central.

# Auto Acc. Group

ExFlow have support for Auto Acc. Group in Import Journal and can be added from G/L Account, ExFlow Standard Purchase Code or added manually in Import Journal Line.



# Add On SweBase

# Payment Reference – OCR No.

Field OCR No. can be interpretated and imported or added manually in Import Journal field "Vendor Document No. 2".

When creating a document this will be added in field OCR No. on document header. After Posting OCR No. can be found in Vendor Ledger Entries.

Functionality for handling OCR No. in payment solution is to be found in extension called SweBase. For SweBase related questions contact your Business Central Partner.

# **Inward Registration**

Inward Registration is a function to be found in extension, SweBase. This can be activated from ExFlow Setup.

Inward registration will be posted automatically when creating the document from Import Journal. Depending on SweBase Version the Inward Registration can be added from header level or row level. Some SweBase setup can be necessary.

When posting Document, Inward registrations will be reversed on same date as posting date.

Functionality for handling Inward Registration solution is to be found in extension called SweBase. For SweBase related questions contact your Business Central Partner.

# Deferral

ExFlow have support for Deferral in the Swedish localization. From G/L Account, ExFlow Standard Purchase Code or added manually in Import Journal Line.

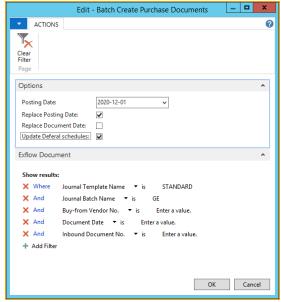
Choose a Deferral Template Code from Business Central SE. Starting Date will be added from settings in Template. Change Deferral Starting Date on each row if needed.

Update Posting Date when Batch Create Purchase Documents will not update Deferral Start Date.



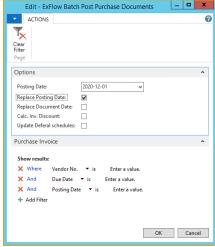
Update Deferral Schedules when Batch Create Purchase Documents.

This function will replace Deferral Starting Date to same date as new Posting Date for all documents that have a Deferral Code. This can only be used together with Replace Posting Date.



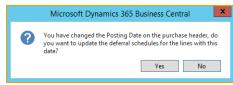
Screenshot - Batch Create Purchase Documents

There is a setting to Replace Posting Date when using Batch Post Purchase documents in Approval Status.



Screenshot – Batch Post Purchase Documents

If there are any documents with Deferral Code to be posted, answer **No** to keep Deferral Starting Date or **Yes** to update Deferral Starting Date from settings on the Deferral Template Card. This question will only be asked once and includes all documents.

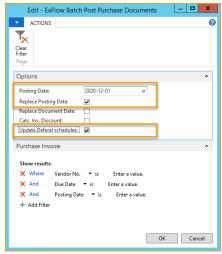


Screenshot – Batch Post Document message



To use standard Business Central SE function to update Deferral Starting Date from Deferral Code on just one document in Approval Status, go to Card and change posting date on document header or go to Deferral Schedule. It is also possible to change Starting Date manually.

Update Deferral Schedules will update Starting Date to the same date as Posting Date for all documents.



Screenshot – Batch Post Purchase Documents

# **Extended Allow Posting To**

ExFlow supports Allow Extended Posting date when using deferrals.

